

FOCALPOINT

ASSEMBLY & INSTALLATION INSTRUCTIONS

KENDAL ELECTRIC SUITE



MODELS COVERED:

KENDAL SUITE



3-Year Guarantee

Subject to terms and conditions.

For more information please visit: www.focalpointfires.co.uk

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All instructions must be handed to the user for safe keeping.



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1.0 IMPORTANT NOTES

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

WHEN USING THIS ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSON, INCLUDING THE FOLLOWING:

This heater must be used on an AC supply only and the voltage marked on the heater's rating label must correspond to the supply voltage.

This appliance can be used by children aged from 8-years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

DO NOT switch the appliance on until it has been properly installed as described in this installation manual.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

1.0 IMPORTANT NOTES – CONTINUED

CAUTION: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The heater must not be located immediately below a socket-outlet.

DO NOT use this heater in the immediate surroundings of a bath, shower or a Swimming pool.

 **WARNING:** In order to avoid overheating, do not cover the heater.

DO NOT use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Keep furniture, curtains and other fabric material away from the appliance.

DO NOT leave the appliance unattended during use.

From time to time, check the cord for damage. Never use the appliance if the cord or any part of the appliance shows signs of damage.

DO NOT run the mains cable under carpets, rugs etc.

 **DO NOT** cover or obstruct the heater in any way. Overheating will result if it is accidentally covered.

Never immerse the product in water or any other liquids.

DO NOT use the appliance outdoors.

Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cool.

DO NOT clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

DO NOT insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

DO NOT install the fire using an extension cord.

Unplug from the mains supply if the appliance is not to be used for long periods.

This product is only suitable for well insulated spaces or occasional use.

DO NOT use this heater if it has been dropped.

DO NOT use if there are visible signs of damage to the heater.

Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.

WARNING: Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

WARNING: To reduce the risk of fire, keep textiles, curtain, or any other flammable material a minimum distance of 1m from the air outlet.

2.0 INSTALLATION REQUIREMENTS

The appliance is supplied with a pre-wired with a three-pin BS 1363/1.8metres length plug, 13 Amp fuse rated electrical cable. It is therefore necessary for a suitable electrical socket to be located within this distance and be easily accessible. This appliance is designed to be inset into the wall, using the wall fixtures/fixings provided.

This appliance is suitable for installation in static holiday/park homes.

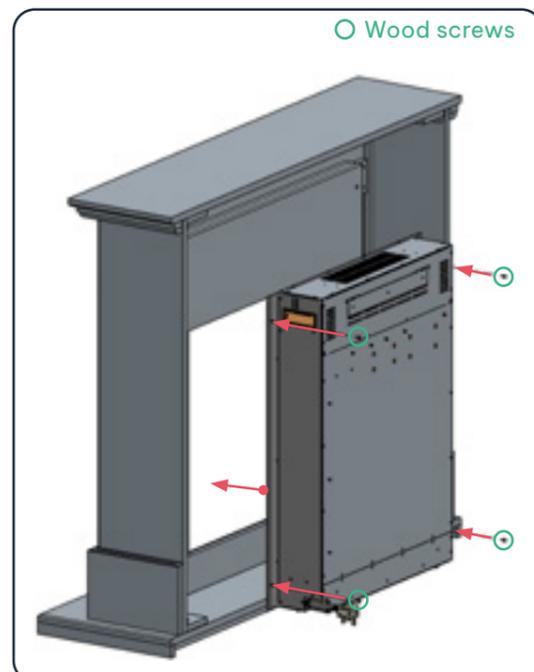
3.0 COMPONENT CHECKLIST

Description	Quantity
Suite	1
(A) Wood screws 4x15mm	4
(B) Wall bracket screws 3x12mm	4
(C) Wall screws 3x30mm	2
(D) Wall plugs 6x30mm	2
(E) Wall brackets	2

4.0 ASSEMBLY

- Carefully remove the Kendal Suite and the Eccentra 550 from their packaging.
- Insert the Eccentra 550 through the rear of the Kendal Suite and into the opening.
- Check the appliance is square to the suite.
- Align the appliance clearance holes with the pilot holes on the rear of the suite.
- With a cross headed screw driver install the four (A) Wood screws 4 x 15 mm through the returns on the appliance and into the rear of the Suite.

NOTE: DO NOT OVER TIGHTEN



5.0 INSTALLATION OVERVIEW

CAUTION: DO NOT CONNECT THE APPLIANCE TO THE ELECTRICAL SUPPLY AT THIS TIME

Focal Point Fires Limited assumes absolutely no responsibility for injuries and damages that may occur due to improper installation or handling.

Remove any protective film coatings from the finished/decorative surfaces of the appliance, if any. After having selected the final position of the appliance taking into account the integrity of the wall the electric suite may be secured to the wall.

To ensure customer safety, be sure to design the installation so that the strength of both the wall and any wall fixings used are sufficient. The appliance should not be installed until all wet plastering and/or dry wall sanding and wall painting has been completed. Do not block the ventilation holes of the appliance. The wall onto which the appliance is installed must be flat. Install only on a vertical surface. Avoid sloped surfaces. Installation onto anything other than a vertical wall may result in fire, damage or injury.

If the appliance is to be mounted on the inner leaf of a conventional cavity brick wall, or a solid wall, then the wall plugs and fixing screws provided may be used. Depending on the condition of the wall it may be necessary to use additional fixing. In this situation, any additional fixings and wall plugs should be of the same size and type as the ones provided.

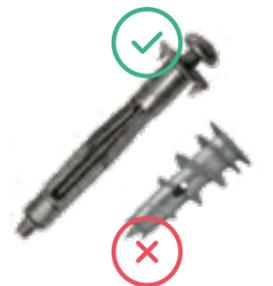
If the appliance is to be mounted on a dry lined wall or a timber framed construction wall then efforts should be made to fix one position vertically, into one of the wooden studs, or supporting wooden members of the wall using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.



6.0 INSTALLATION

STEP 1: INSTALLING THE WALL PLUGS INTO THE WALL

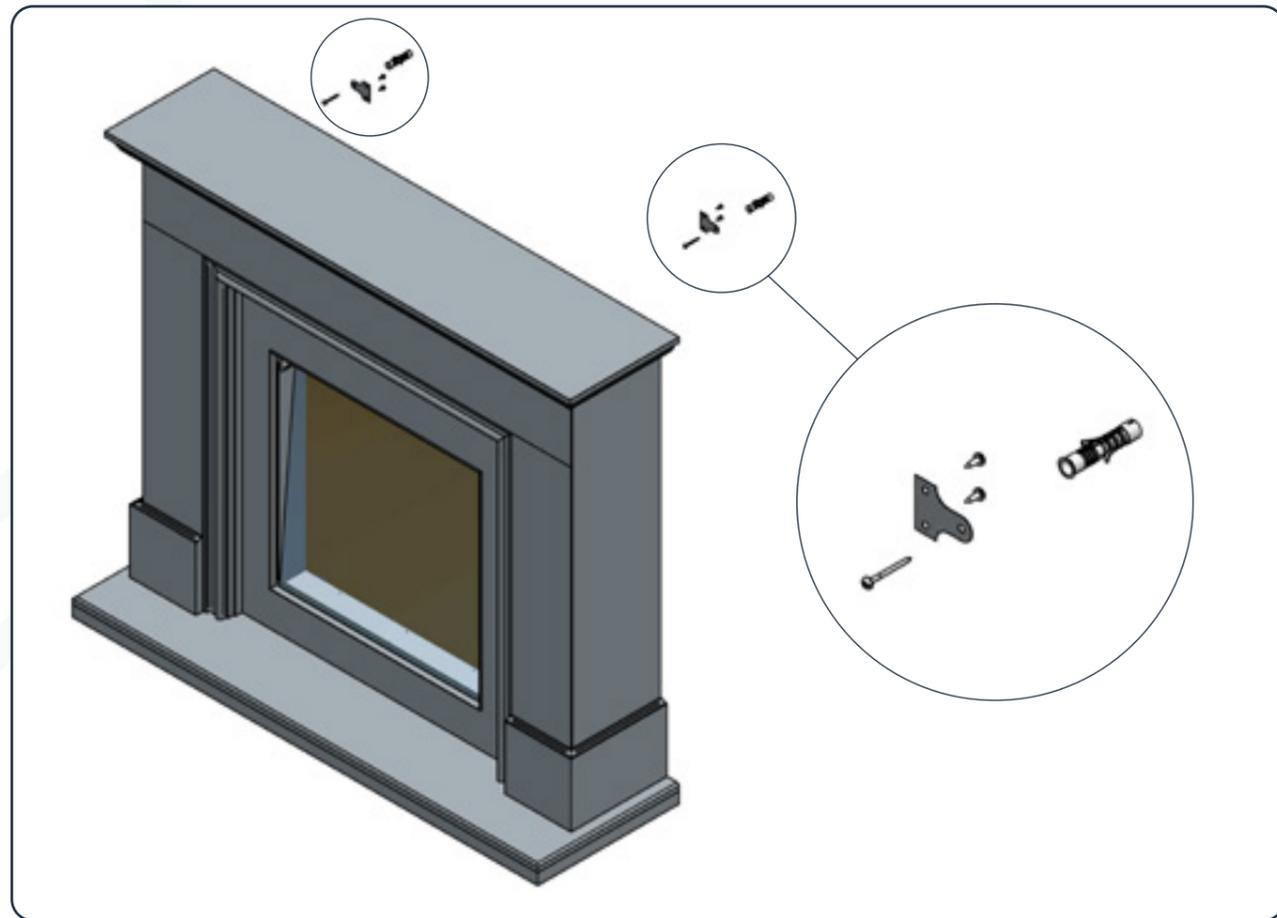
1. Offer the appliance up to the wall in its desired location.
2. Draw a mark where you wish to connect the straps in to the wall.
3. Remove the appliance from the position and drill a hole (5.5mm diameter, 40mm deep) each side.

PLEASE NOTE: BEFORE DRILLING INTO WALLS, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC. MAKE SURE THAT SCREWS AND WALL PLUGS SUPPLIED ARE SUITABLE FOR SUPPORTING THE UNIT IN YOUR SURFACE. CONSULT A QUALIFIED PERSON IF YOU ARE NOT SURE.

4. Insert the wall plugs into the wall by gently hammering them flush to the wall.

INSTALLING THE APPLIANCE TO THE WALL

5. Using a screw driver, screw through the washers and the fixing straps into the wall plugs—securing the appliance into position.



6.0 CLEANING & MAINTENANCE

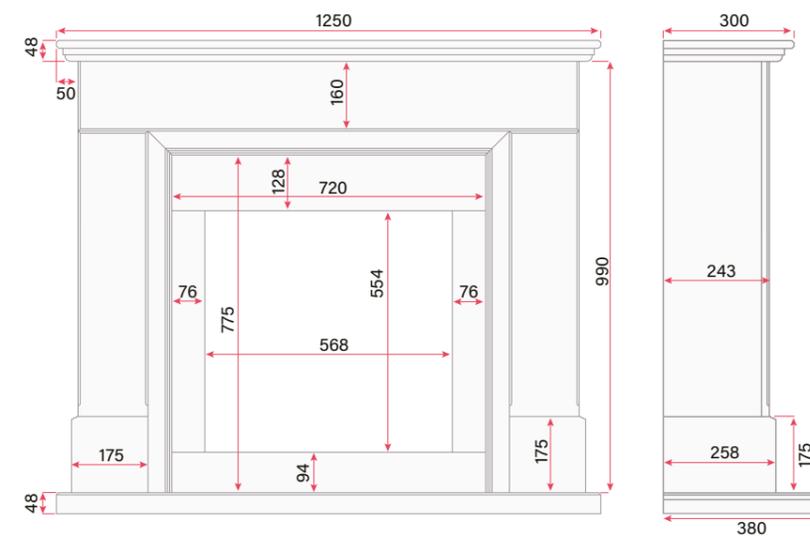
ALWAYS DISCONNECT THE APPLIANCE FROM THE MAINS SUPPLY OUTLET SOCKET BEFORE UNDERTAKING ANY CLEANING OR MAINTENANCE!

Before carrying out any of the following operations, ensure that the appliance is **OFF** and completely cold. Regularly clean around the appliance to ensure that dust, fluff, pet hair etc, are kept to a minimum.

There are no other specific requirements for care, other than regular cleaning of the general appliance. A wipe with a dry cloth is normally sufficient.

DO NOT use abrasive cleaners as they can damage the finish. Test on a hidden part before cleaning. Clean only in the direction of the grain. Regularly check the suite is securely fixed in position.

7.0 KENDAL SUITE DIMENSIONS



8.0 GUARANTEE / T&C'S

REGISTRATION IS NOT REQUIRED.

Thank you for purchasing a Focal Point fireplace. Our commitment to quality and customer satisfaction is backed by our warranty policy. Please review the following terms and conditions carefully.

The 3-year guarantee is only applicable to purchases made through an authorised stockist/retailer. Please see our website for a list of authorised stockists. Any purchase(s) made through an unauthorised stockist(s) will be eligible for a statutory 1-year guarantee.

All appliances must have been installed and operated in accordance with the manufacturer's instructions.

For any claim to be made within the three years from date of purchase you will be required to provide and supply us with your original proof of purchase.

The 3-year guarantee commences from the date of purchase. The guarantee period will not be extended even if we repair or replace any product or part.

ELECTRIC FIRES

Focal Point provides a 3-Year Warranty on all electric fireplaces. The type or warranty available on each model will vary depending on the installation requirements. Built in units that are fixed and cannot be removed, we provide a 3 year limited warranty which is detailed below.

Standard Warranty Terms for Wall mounted, freestanding and inset Electric Fireplaces

COVERAGE

THE WARRANTY COVERS THE FOLLOWING:

- Full coverage of parts and shipping costs for repairs or replacements caused by manufacturing defects and/or workmanship issues.
- Coverage includes replacement parts or a replacement fire if we deem necessary.
- When offered a replacement fire, we will cover the cost for delivering the new model and arrange collection of the faulty model.

EXCLUSIONS

THE WARRANTY DOES NOT COVER THE FOLLOWING:

- Normal wear and tear, including scratches, discoloration, or deterioration of finishes.
- Damage caused by misuse, improper installation, unauthorized modifications, or neglect.
- Consumable components, such as bulbs or batteries.
- Incidental or consequential damages, including property damage or personal injury.

8.0 GUARANTEE / T&C'S – CONTINUED

LIMITED WARRANTY TERMS FOR BUILT-IN ELECTRIC FIREPLACES

FIRES LISTED FOR THIS WARRANTY: Kendal Suite

Focal Point provides a 3-Year Limited Warranty on built-in electric fireplaces, structured as follows:

COVERAGE:

Year 1: Warranty coverage, including parts, and shipping for manufacturing defects or workmanship issues. Focal Point offers the repair or replacement product within the first year. Focal Point will cover the cost of labour for any required parts to be replaced in the fireplaces. The cost for this must be agreed with our service team before being carried out. This does not extend to remedial works required to the wall, suite or other types of casing used.

Replacement fire offered: In the instance a complete replacement fireplace is provided under the warranty, the cost of labour is not covered by Focal Point. We suggest that the installation design considers the removal of the fire should a replacement be required.

Years 2 and 3: Parts-only coverage for manufacturing defects. Focal Point will provide any required parts to repair the fireplace. The customer is responsible for all labour charges associated with repairs, including removal and reinstallation costs. Focal Point is not responsible for any additional costs incurred in removing or reinstalling the unit, including wall modifications or electrical work.

INSTALLATION REQUIREMENTS:

The warranty for built-in units is valid only if the fireplace is installed and complies with all local building and safety codes. Proof of professional installation must be provided if a claim is made.

It is not suitable to screw or drill into the fire. This will void the warranty.

EXCLUSIONS

THE WARRANTY FOR BUILT-IN UNITS EXCLUDES:

Issues arising from improper installation, including inadequate ventilation or electrical connections.

Damage caused by power surges, water exposure, or other environmental factors.

Cosmetic damages after installation, including scratches, dents, or discoloration.

IMPORTANT NOTES COVERING ALL CLAIMS.

The proof of purchase must be a legible receipt or invoice, showing the retailer's name, purchase date, and product details.

Failure to provide valid proof of purchase may result in the claim being denied.

The warranty is non-transferable and applies only to the original purchaser.

Any repairs or modifications not approved in writing by Focal Point will void this warranty in its entirety.

8.0 GUARANTEE / T&C'S – CONTINUED

MAKING A CLAIM

Making a claim is easy. If you wish to make a claim under our guarantee and all the terms and conditions for your product have been met, then please submit the following Information to our dedicated service team:
3g@focalpointfires.co.uk

For mailing claims, please send to: Focal Point Fires Limited, 3G Service Department, Unit 10 Avon Trading Park, Christchurch, Dorset, BH23 2BT.

WHAT TO SEND

- Name, full address including postal code and contact telephone number.
- A copy of your proof of purchase e.g. receipt or bank statement.
- Brief description of the issue
- Supporting images

INSTALLER NOTES

FOCALPOINT



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