

# FOCALPOINT

## INSTALLATION & USER INSTRUCTIONS

### SASANOVA ELECTRIC FIRE



### MODELS COVERED:

SASANOVA 40", 50" & 60"



#### **3-Year Guarantee**

Subject to terms and conditions.

For more information please visit: [www.focalpointfires.co.uk](http://www.focalpointfires.co.uk)

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All instructions must be handed to the user for safe keeping.

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## 1.0 IMPORTANT NOTES

**THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.**

**WHEN USING THIS ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSON, INCLUDING THE FOLLOWING:**

This heater must be used on an AC supply only and the voltage marked on the heater's rating label must correspond to the supply voltage.

This appliance can be used by children aged from 8-years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

**DO NOT** switch the appliance on until it has been properly installed as described in this installation manual.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

## 1.0 IMPORTANT NOTES – CONTINUED

**CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The heater must not be located immediately below a socket-outlet.

**DO NOT** use this heater in the immediate surroundings of a bath, shower or a Swimming pool.

**WARNING:** In order to avoid overheating, do not cover the heater.

**DO NOT** use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

**CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

**WARNING:** This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Keep furniture, curtains and other fabric material away from the appliance.

**DO NOT** leave the appliance unattended during use.

From time to time, check the cord for damage. Never use the appliance if the cord or any part of the appliance shows signs of damage.

**DO NOT** run the mains cable under carpets, rugs etc.

**DO NOT** cover or obstruct the heater in any way. Overheating will result if it is accidentally covered.

Never immerse the product in water or any other liquids.

**DO NOT** use the appliance outdoors.

Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cool.

**DO NOT** clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

**DO NOT** insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

**DO NOT** install the fire using an extension cord.

Unplug from the mains supply if the appliance is not to be used for long periods.

This product is only suitable for well insulated spaces or occasional use.

**DO NOT** use this heater if it has been dropped.

**DO NOT** use if there are visible signs of damage to the heater.

Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.

**WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

**WARNING:** To reduce the risk of fire, keep textiles, curtain, or any other flammable material a minimum distance of 1m from the air outlet.

## 2.0 INSTALLATION REQUIREMENTS

The appliance is supplied with a pre-wired three pin plug (13 Amp rated fuse) and 1.7 meters of electrical cable. It is therefore necessary for a suitable electrical socket to be located within this distance and be easily accessible. This appliance is designed to be inset into the wall, using the wall fixtures/fixings provided.

This appliance is suitable for installation in static holiday/park homes.

**This product is only suitable for well insulated spaces or occasional use**

### WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



## 3.0 APPLIANCE DATA

Sasanoa 40"	Sasanoa 50"	Sasanoa 60"	Applicable to all models
Net Weight: 19kg	Net Weight: 23kg	Net Weight: 28kg	Fuse Rating: 13 Amp
Heating Elements: 1500W	Heating Elements: 1500W	Heating Elements: 1500W	Supply Voltage and Rating Power: 220-240V AC, 50Hz
Dimensions: See Page 25			Location: Indoor Use Only
			Lighting: LED (Not replaceable)
			Supply Plug: BS1363; 1.7 metres

This fire is fitted with LED's (Light Emitting Diode) in place of conventional bulbs. LED's generate the same light levels as conventional bulbs, but use a fraction of the energy consumed. LED's are maintenance free and should not require replacing during the life of the product.

Sasanoa 40" Sasanoa 50" Sasanoa 60"				
Item	Symbol	Value	Item	Y/N
<b>Heat output</b>			<b>Types of heat input, for electric storage local space heaters only</b>	
Nominal heat output	$P_{nom}$	1.500kW	Manual heat charge control with integrated thermostat	N/A
Minimum heat output (Indicative)	$P_{min}$	0.750kW	Manual heat charge control with room and/or outdoor temperature feedback	N/A
Maximum continuous heat output	$P_{max, c}$	1.500kW	Electronic heat charge control with room and/or outdoor temperature feedback	N/A
<b>Auxiliary electricity consumption</b>			Fan assisted heat output	
At nominal heat output	$e_{lmax}$	0.013kW (fan motor)	N/A	
At minimum heat output	$e_{lmin}$	0.013kW (fan motor)	<b>Type of heat output/room temperature control</b>	
In standby mode	$e_{lSB}$	0.300W	Single stage heat output and no room temperature control	
			Two or more manual stages no temperature control	
			With mechanical thermostat room temperature control	
			With electronic room temperature control	
			Electronic room temperature control plus day timer	
			Electronic room temperature control plus week timer	
			<b>Other control options</b>	
			Room temperature control with presence detection	
			Room temperature control with open window detection	
			With distance control option	
			With adaptive start control	
			With working time limitation	
			With black bulb sensor	

THE DATA LABEL, INCLUDING THE MODEL AND SERIAL NUMBER, CAN BE FOUND ON THE REAR SIDE OF THE APPLIANCE.



## 4.0 UNPACKING THE APPLIANCE

**CAUTION: THIS APPLIANCE IS HEAVY. ALWAYS SEEK ASSISTANCE WHILST UNPACKING AND/OR DURING INSTALLATION. PLEASE READ ALL THE INSTRUCTIONS BEFORE CONTINUING TO UNPACK OR INSTALL APPLIANCE.**

### BEFORE STARTING THE INSTALLATION OF THIS FIREPLACE, PLEASE READ THE FOLLOWING:

- The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
- When lifting the electric fire, always keep your back straight. Bend your legs and not your back. Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the heater.
- Always grip the appliance with the palm of the hand – do not use the tips of fingers for support.
- Always keep the heater as close to the body as possible. This will minimise the cantilever action.
- Use gloves to provide additional grip.
- Unpack the package and lift the product gently out of the box, put it on a flat surface with the front panel facing forward. Please dispose of all packaging with care at your local recycling centre.

**IMPORTANT: PLEASE READ COMPLETELY THROUGH THE INSTRUCTIONS AND VERIFY THAT ALL LISTED PARTS ARE PRESENT BEFORE ASSEMBLY.**

## 5.0 COMPONENT CHECKLIST

Components for all models	Quantity	Model	Loose logs	Crystals	Magnets
Heater unit	1	Sasanoa 40"	3	1 bag	2
Remote handset	1	Sasanoa 50"	5	1 bag	4
Wall fixing kit	1	Sasanoa 60"	6	1 bag	4

## 6.0 SITE REQUIREMENTS

- It should be noted that the appliance creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater.
- Installing the heater next to these types of wall coverings or operating the heater where impurities in the air, (such as tobacco smoke) exist, may slightly discolour wall finishing.
- If the appliance is to be secure on a dry lined or timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these circumstances that any vapour barrier and or structural members of the house frame are not damaged.
- If you are unsure of the ability of the wall to secure the appliance and or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

### DO NOT:

- Mount on a ceiling or floor
- Run the supply cable under carpets
- Site any electrical equipment e.g. plasma screen TV sets etc., on the wall below the appliance.
- Site in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack
- Site behind an opening door where mechanical impact/damage could occur
- Site where the supply cable would become a trip hazard
- Sit, stand or forcefully pull on the appliance
- Obstruct, cover or force items into the openings
- Use the heater to dry clothes
- Site/use in an outdoor location(s)

## 7.0 CLEARANCE TO COMBUSTIBLES

- The minimum distance from the top of the appliance to a ceiling is 1,000mm
- The minimum distance to the sides of the appliance is 100mm
- The minimum distance to the front of the appliance is 500mm

It is important that the following clearances are maintained from the appliance to combustible materials. These clearances are dependent on the securing location as defined above.

## 8.0 INSTALLING THE APPLIANCE

### CAUTION: DO NOT CONNECT THE APPLIANCE TO THE ELECTRICAL SUPPLY AT THIS TIME

Focal Point Fires Limited assumes absolutely no responsibility for injuries and damages that may occur due to improper installation or handling.

Remove any protective film coatings from the finished/decorative surfaces of the appliance, if any. After having selected the final position of the appliance taking into account the integrity of the wall the electric suite may be secured to the wall.

To ensure customer safety, be sure to design the installation so that the strength of both the wall and any wall fixings used are sufficient. The appliance should not be installed until all wet plastering and/or dry wall sanding and wall painting has been completed. Do not block the ventilation holes of the appliance. The wall onto which the appliance is installed must be flat. Install only on a vertical surface. Avoid sloped surfaces. Installation onto anything other than a vertical wall may result in fire, damage or injury.

If the appliance is to be mounted on the inner leaf of a conventional cavity brick wall, or a solid wall, then the wall plugs and fixing screws provided may be used. Depending on the condition of the wall it may be necessary to use additional fixing. In this situation, any additional fixings and wall plugs should be of the same size and type as the ones provided.

If the appliance is to be mounted on a dry lined wall or a timber framed construction wall then efforts should be made to fix one position vertically, into one of the wooden studs, or supporting wooden members of the wall using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

**PLEASE NOTE: BEFORE DRILLING INTO WALLS, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC. MAKE SURE THAT SCREWS AND WALL PLUGS SUPPLIED ARE SUITABLE FOR SUPPORTING THE UNIT IN YOUR SURFACE. CONSULT A QUALIFIED PERSON IF YOU ARE NOT SURE. ENSURE THE PLUG OR FUSE SPUR IS FULLY ACCESSIBLE.**

**WARNING: BEFORE ENCLOSING THE APPLIANCE, TEST THE POWER IN SITUATION IN, ORDER TO ENSURE THE POWER TO THE APPLIANCE WORKING PROPERLY.**

**WARNING: IF THE APPLIANCE IS FITTED INTO AN OPEN CHIMNEY, THE CHIMNEY MUST BE BLOCKED OFF TO REDUCE THE RISK OF DRAFT AND DAMP THROUGH THE FIRE, WHICH MAY CAUSE THE SAFETY CUT OUT SYSTEM IN THE FAN HEATER TO OPERATE.**

### ! WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

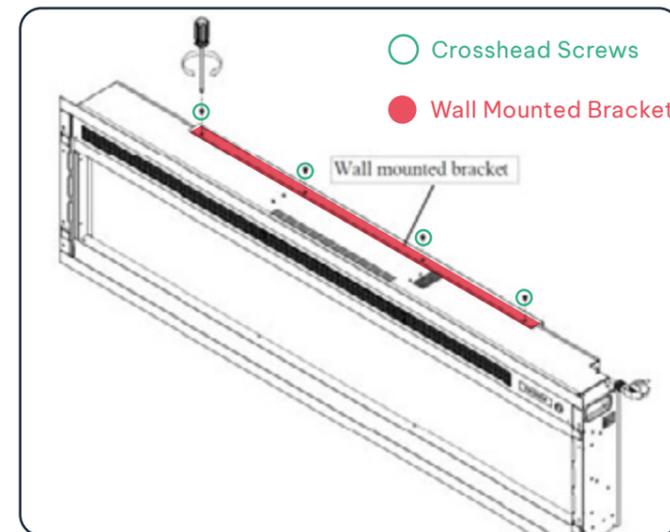


## 8.1 RECESSED INSTALLATION

- Do not connect the heater until properly fixed to the wall and the instructions is read carefully.
- The minimum distances must be observed.
- For installation of the heater, care must be taken not to damage concealed cables.
- Please be careful when drilling the holes.
- The appliance is designed to be permanently fixed to a wall at a minimum height of 400mm.
- Keep top of the heater at least 1000mm away from ceiling or other objects for optimum heat ventilation.

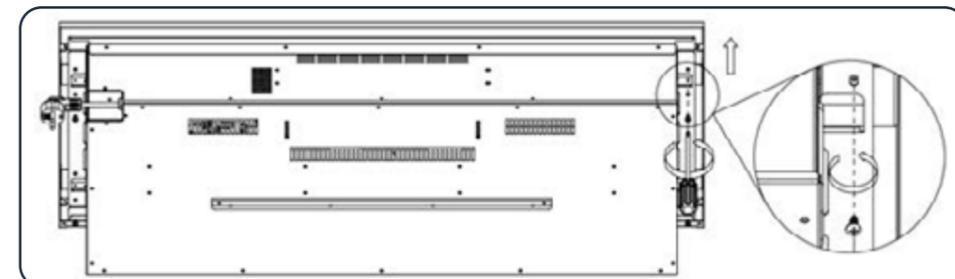
### REMOVING THE WALL MOUNTING BRACKET

1. Remove the three screws for the 40" & 50" models and four screws for the 60" model, from the top of the appliance that secure the wall mounted bracket in to place. Then, remove the bracket from the rear of the appliance.



### REMOVING THE FRONT FRAME

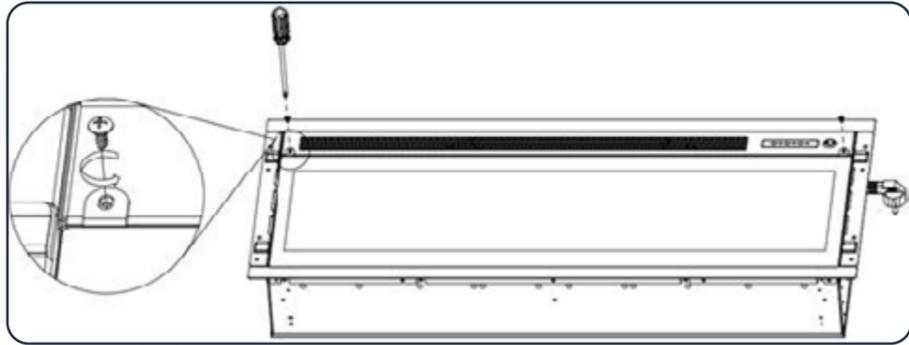
2. Facing the rear of the appliance, remove the four silver screws holding the front frame into position, with a cross headed screw driver.
3. Lift the front frame up and away from the heater and carefully place to one side.



## 8.1 RECESSED INSTALLATION – CONTINUED

### REMOVING THE FRONT GLASS

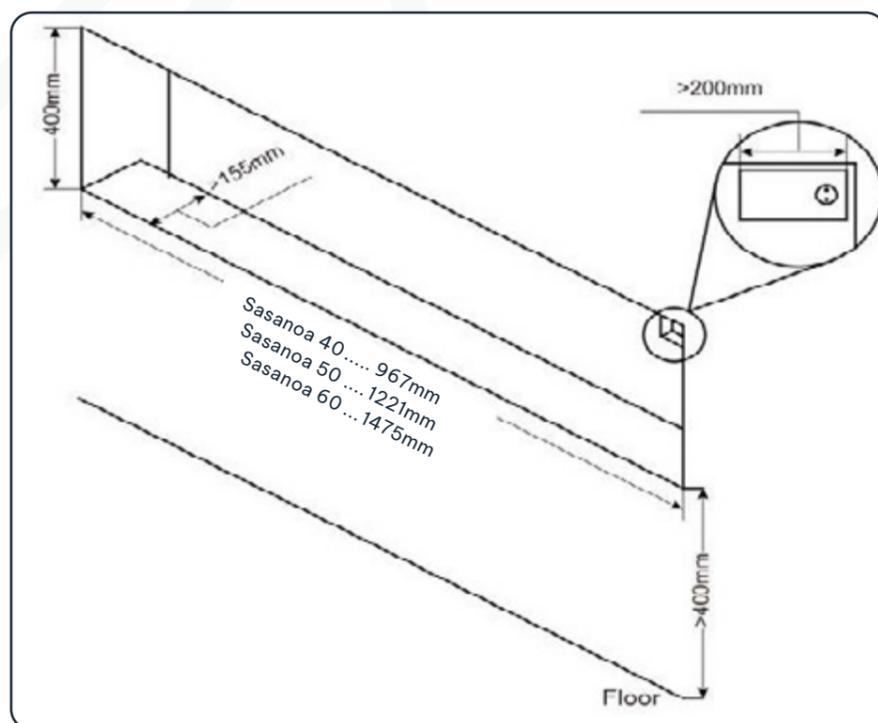
- Lie the appliance down on its back with the front glass facing upwards.
- Remove the two screws from either side of the front glass.
- Then carefully remove the front glass from the appliance and place safely to one side.



### MAKING THE WALL OPENING

**NOTE:** A HEIGHT OF 600MM FROM THE BOTTOM OF HEATER TO THE FLOOR IS RECOMMENDED FOR OPTIMUM VIEWING OF THE FUEL BED. THE DIMENSIONS OF WALL OPENINGS ARE STATED IN THE TABLE BELOW. ALSO TAKE INTO CONSIDERATION THE DEPTH OF WALL SOCKET.

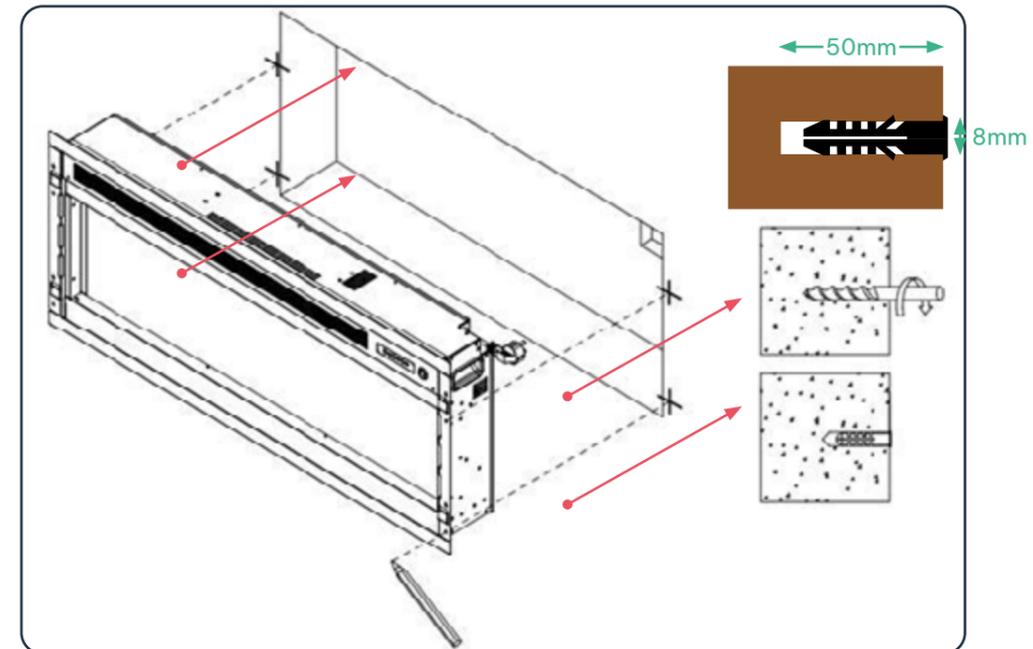
Wall Opening Dimensions (mm)				
Model	Width	Height	Depth	Depth of wall Socket
Sasanoa 40	967	400	155	>200
Sasanoa 50	1221	400	155	>200
Sasanoa 60	1475	400	155	>200



## 8.1 RECESSED INSTALLATION – CONTINUED

### MARKING THE FIXING HOLES

- Offer the appliance into the wall opening to ensure a good fit, once in the final position, mark the fixing positions through the four fixing holes with a pencil. Then remove the appliance from the opening.

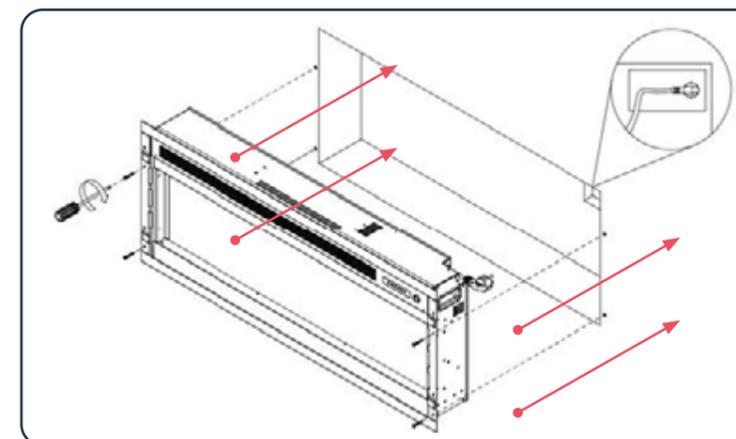


### FIXING THE APPLIANCE

- Drill a hole at each of the marked wall fixing positions, and insert the wall plugs.

**PLEASE NOTE:** BEFORE DRILLING INTO WALL, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC. MAKE SURE THAT THE SCREWS AND WALL PLUGS SUPPLIED ARE SUITABLE FOR SUPPORTING THE UNIT TO THE SURFACE. CONSULT A QUALIFIED PERSON IF YOU ARE NOT SURE.

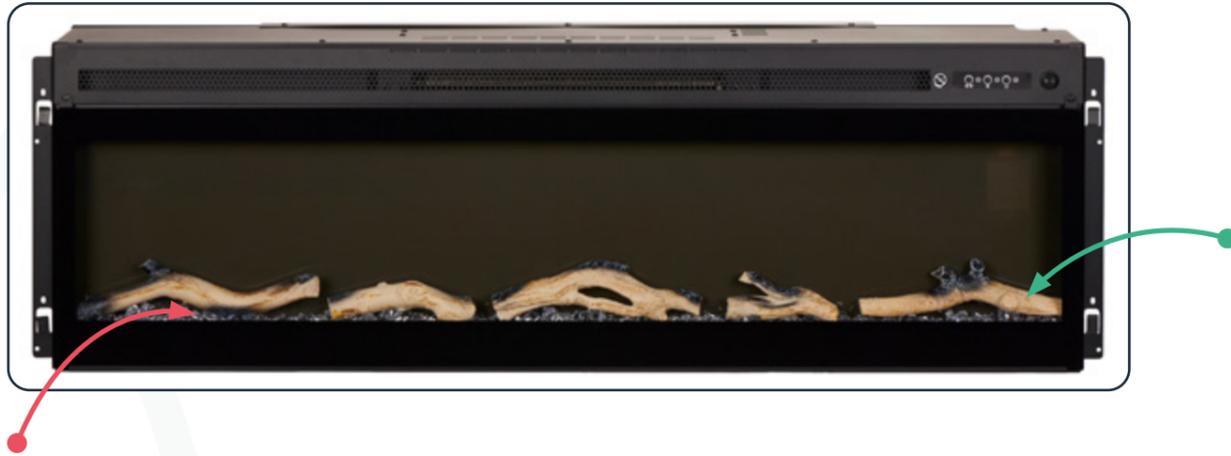
- Connect the plug into the wall socket. Ensure the socket is turned ON then carefully insert the appliance back into the opening, making sure you do not trap the power cable.
- Insert the four wall fixing screws through the four fixing holes in the front of the appliance and into the wall plugs, securing the appliance into place.



## 8.1 RECESSED INSTALLATION – CONTINUED

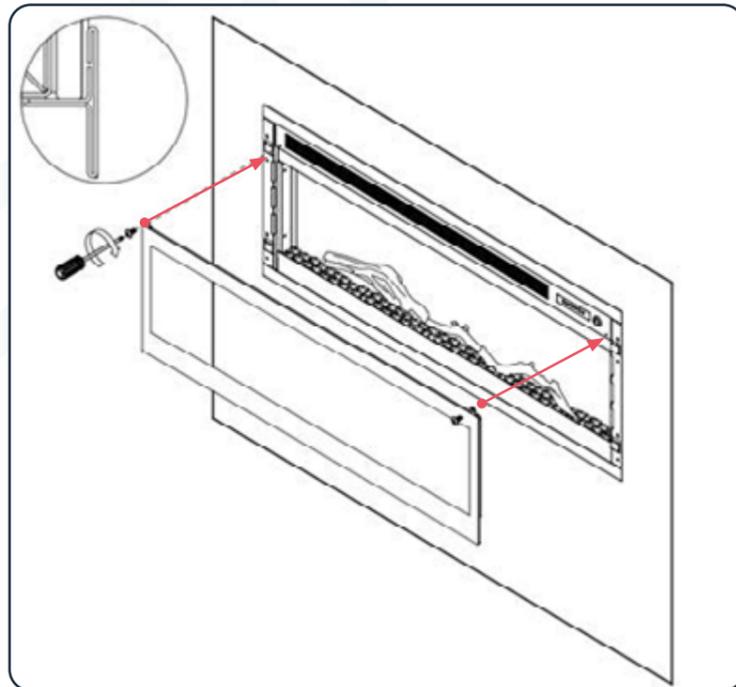
### INSTALLING THE CRYSTALS AND LOOSE LOGS

11. Unpack the crystals from the bag and place them along the fuel bed.
12. Place the loose logs on top of the bed of crystals.



### INSTALLING THE FRONT GLASS

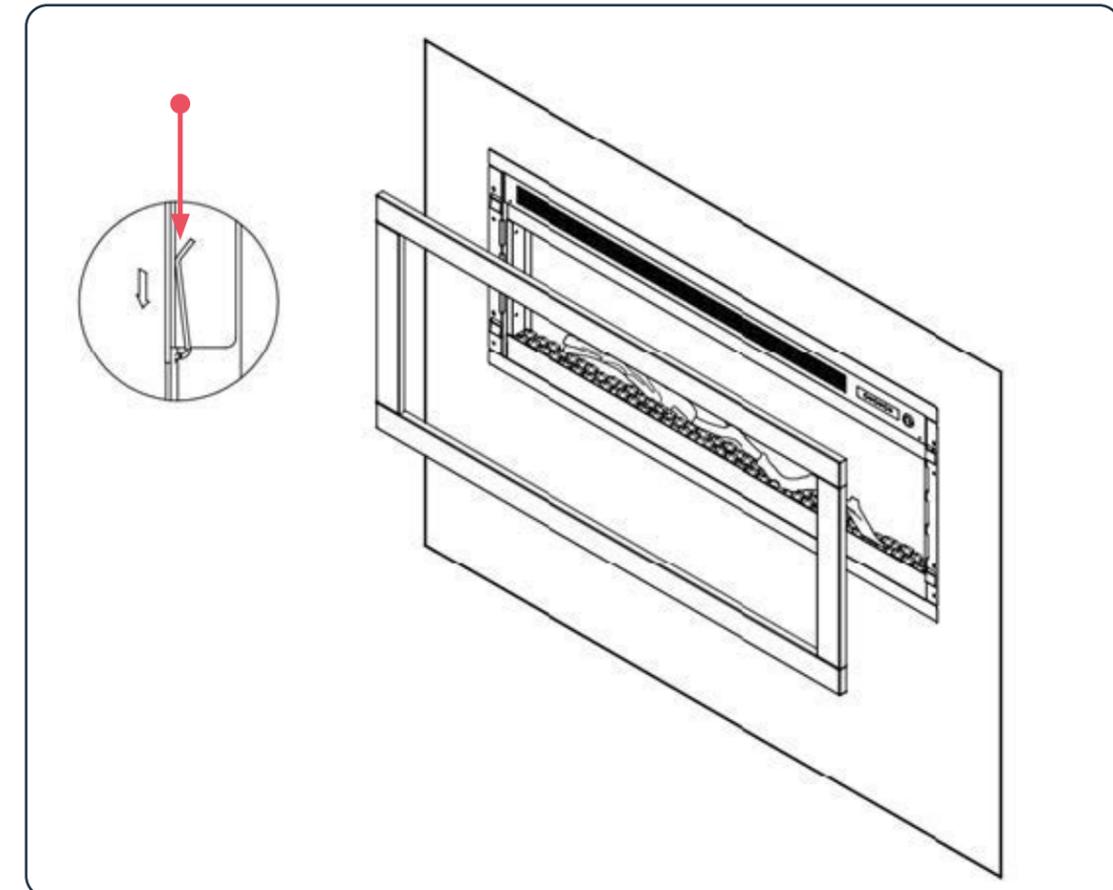
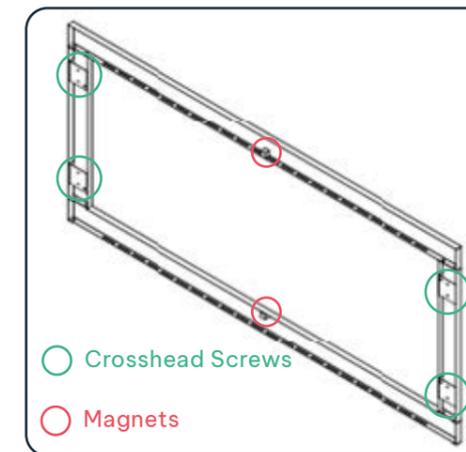
13. Insert the front glass into the bottom slots on the appliance.
14. Fix the front glass back into position using the two firebox screws previously removed.



## 8.1 RECESSED INSTALLATION – CONTINUED

### INSTALLING THE FRONT FRAME – ALL SIZES

15. Place the magnets onto the back of front frame, as shown at below.
16. Place the front frame over the front of the heater, aligning the four hooks on both sides of the heater. Carefully lower the front frame into place. This process should be carried out by two people.

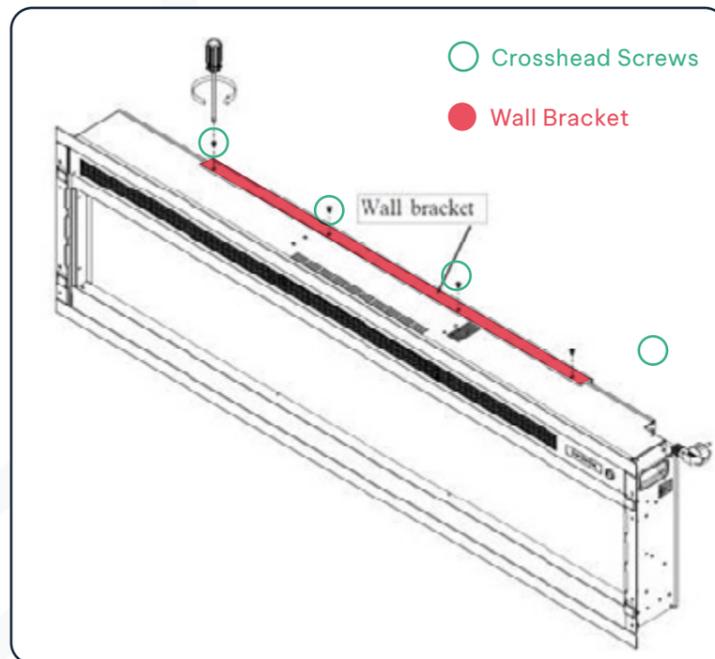


## 8.2 WALL MOUNTED INSTALLATION

- Do not connect the heater until it properly fixed to the wall and the instructions have been read carefully.
- The minimum distances must be observed.
- For installation of the appliance, care must be taken not to damage concealed cables.
- Please be careful while drilling holes.
- The heater is designed to be permanently fixed to a wall at a minimum height of 400mm. The wall mounted bracket must be fitted horizontally and the cable routed to the top right of the heater.
- Keep the top of the heater at least 1000mm away from ceiling or other objects for optimum heat ventilation.

### REMOVING THE WALL MOUNTED BRACKET

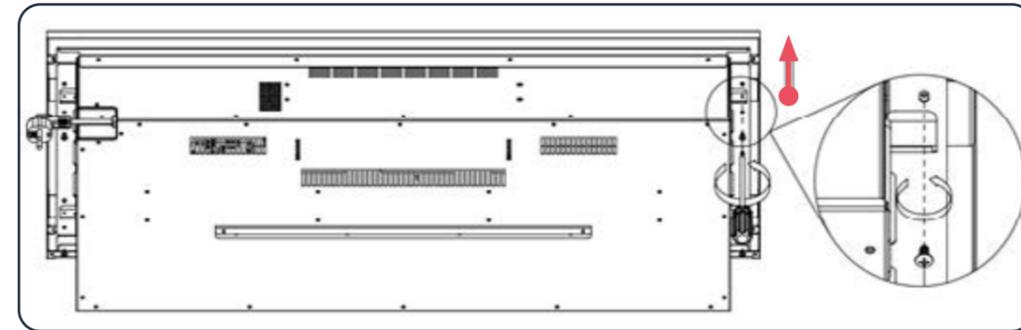
1. Remove the three screws for the Sasanoa 40" & 50" models and four screws for the Sasanoa 60" model from the top of the appliance that secure the wall mounted bracket in to place. Then, remove the bracket from the rear of the appliance.



## 8.2 WALL MOUNTED INSTALLATION

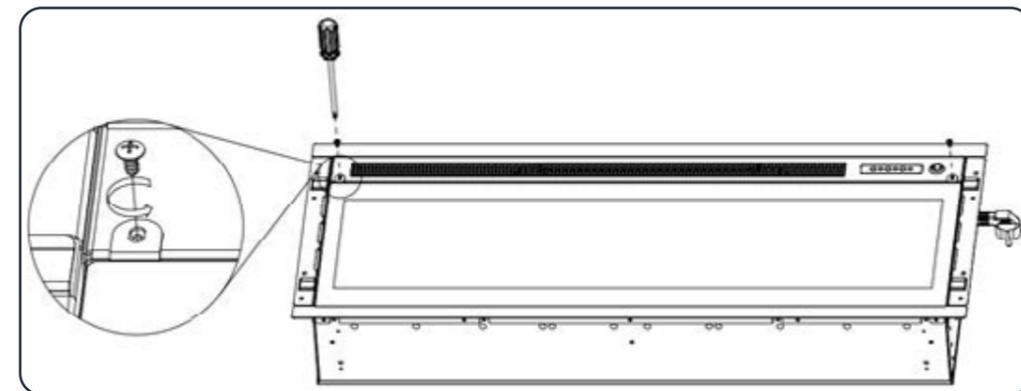
### REMOVING THE FRONT FRAME

2. Facing the rear of the appliance, remove the four silver screws holding the front frame into position, with a cross headed screw driver.
3. Lift the front frame up and away from the heater and carefully place to one side.



### REMOVING THE FRONT GLASS

4. Lay the appliance down on its back with the front glass facing upwards.
5. Remove the two screws from either side of the front glass.
6. Then carefully remove the front glass from the appliance and place safely to one side.



## 8.2 WALL MOUNTED INSTALLATION – CONT.

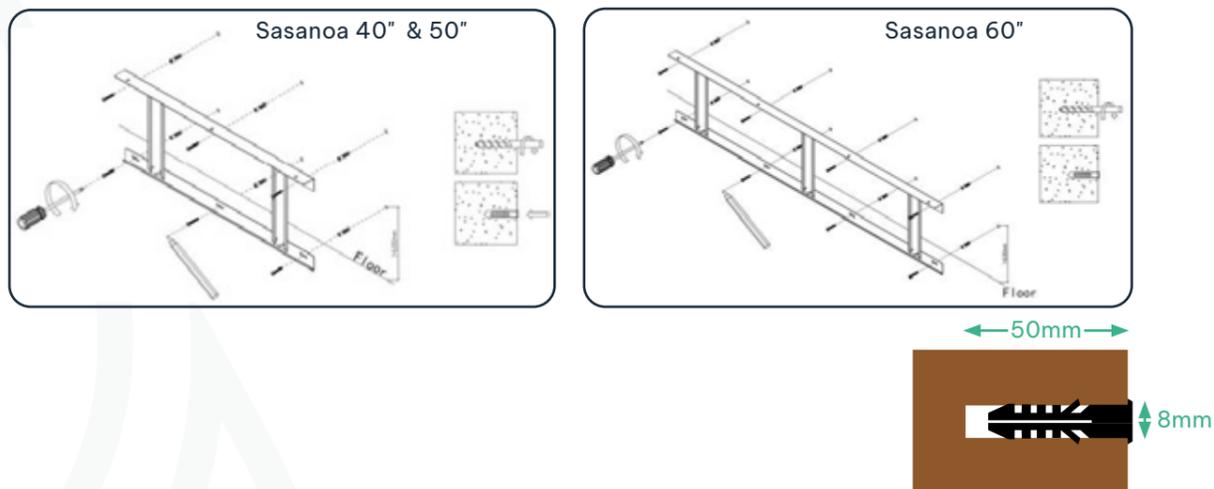
### FIXING THE WALL MOUNTED BRACKET

**NOTE: A HEIGHT OF 600MM FROM THE BOTTOM OF HEATER TO THE FLOOR IS RECOMMENDED FOR OPTIMUM VIEWING OF FUEL BED.**

- For optimal viewing, mark the six screws for the Sasanoa 40" & 50" models or eight screws for the Sasanoa 60" model fixing positions on wall in accordance with the recommended fixing dimensions. Drill holes in the marked positions.

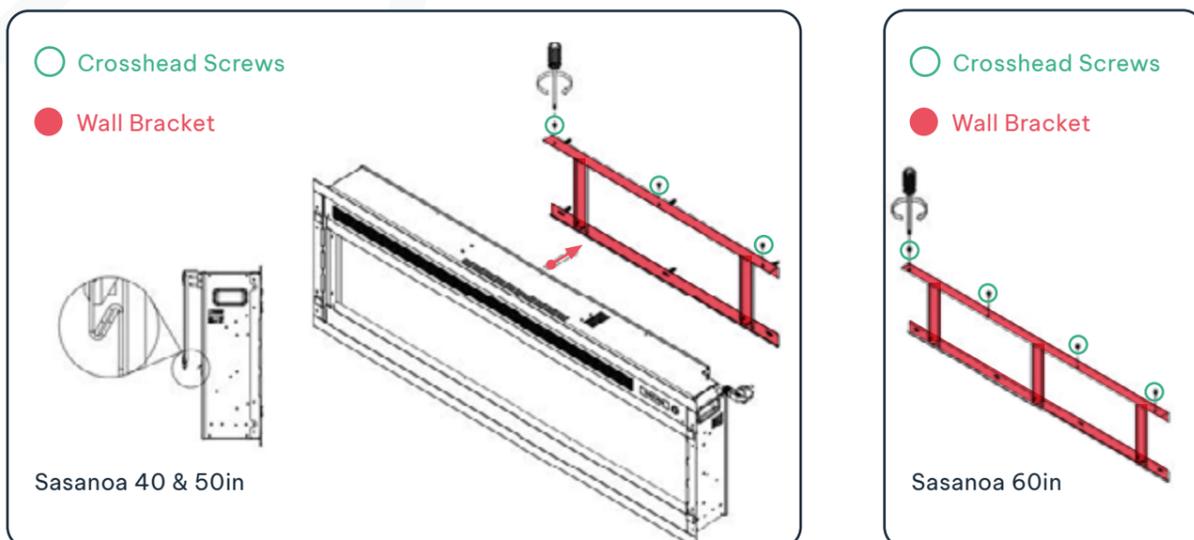
**PLEASE NOTE: BEFORE DRILLING INTO WALL, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC. MAKE SURE THAT THE SCREWS AND WALL PLUGS SUPPLIED ARE SUITABLE FOR SUPPORTING THE UNIT TO THE SURFACE. CONSULT A QUALIFIED PERSON IF YOU ARE NOT SURE.**

- Fix the wall mounted bracket into position using that the wall plugs and screws provided.



### FIXING THE HEATER

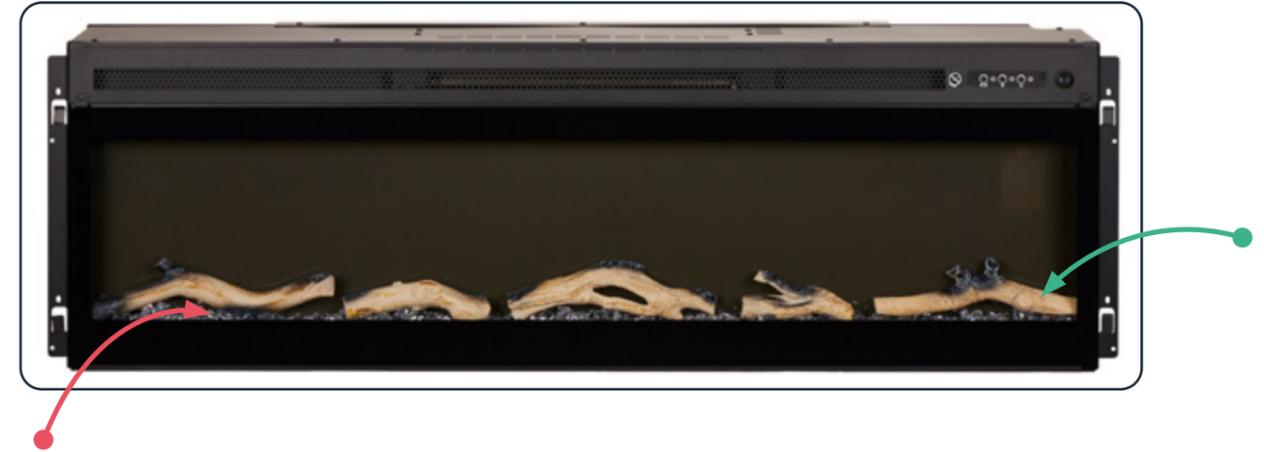
- Carefully lift the appliance up ensuring that the rear ledge of firebox engages with the wall mounted bracket and it is sitting centrally. This process should be carried out by two people to avoid injury or damage to property or the heater.
- Gently bring the heater down against the wall.
- Fasten the appliance to the wall mounted bracket by the three firebox screws Sasanoa 40" & 50" models and four screws for the Sasanoa 60" model, as shown at below.



## 8.2 WALL MOUNTED INSTALLATION – CONT.

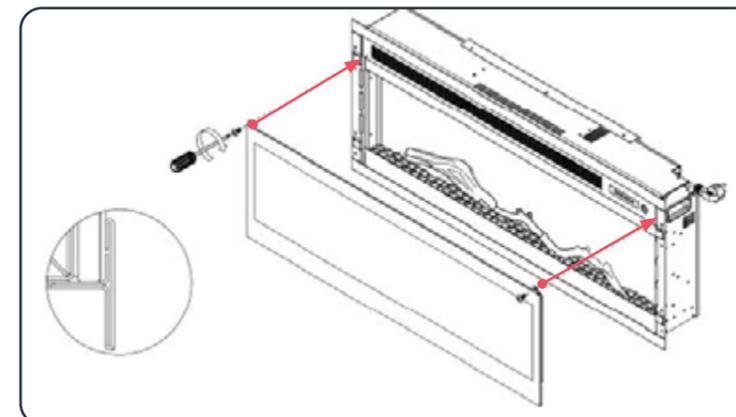
### INSTALLING THE CRYSTALS AND LOOSE LOGS

- Unpack the crystals from the bag and place them along the fuel bed.
- Place the loose logs on top of the bed of crystals.

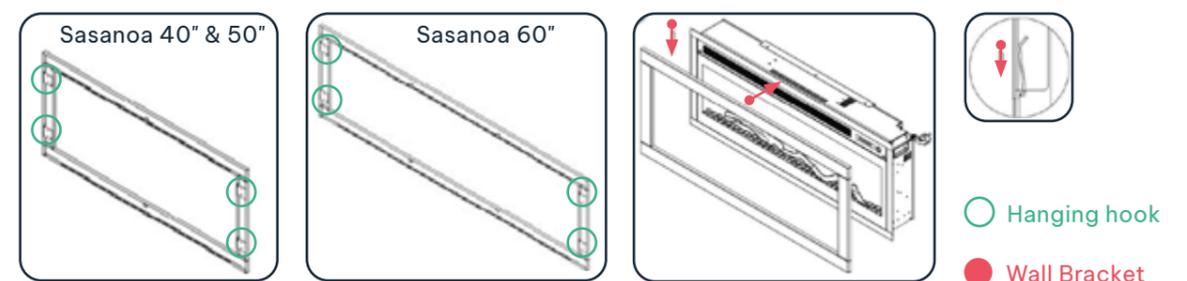


### INSTALLING THE FRONT GLASS

- Insert the front glass into the bottom slots on the appliance.
- Fix the front glass back into position using the two firebox screws previously removed.



- Install the front frame
- Place the magnets at the back of front frame, as shown below.
- Place the front frame over the front of the heater, aligning the four hooks on both sides of the heater. Carefully lower the front frame into place. This process should be carried out by two people.



## 9.0 OPERATING THE APPLIANCE

### THE CONTROL PANEL

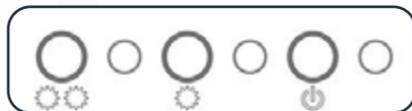
#### ON/OFF Switch

Use the ON/OFF switch to power **ON** the appliance (set it to standby mode).

In standby mode, the heater can be operated either manually by the switches located at the front right hand side of the heater or by the remote control.

		Heater powered off
		Heater powered on, set to standby mode
		- Press to switch the flame effect ON/OFF - Press and hold to toggle between 5 different flame dimmer levels
		Press to activate low level heating
		Press to activate high level heating

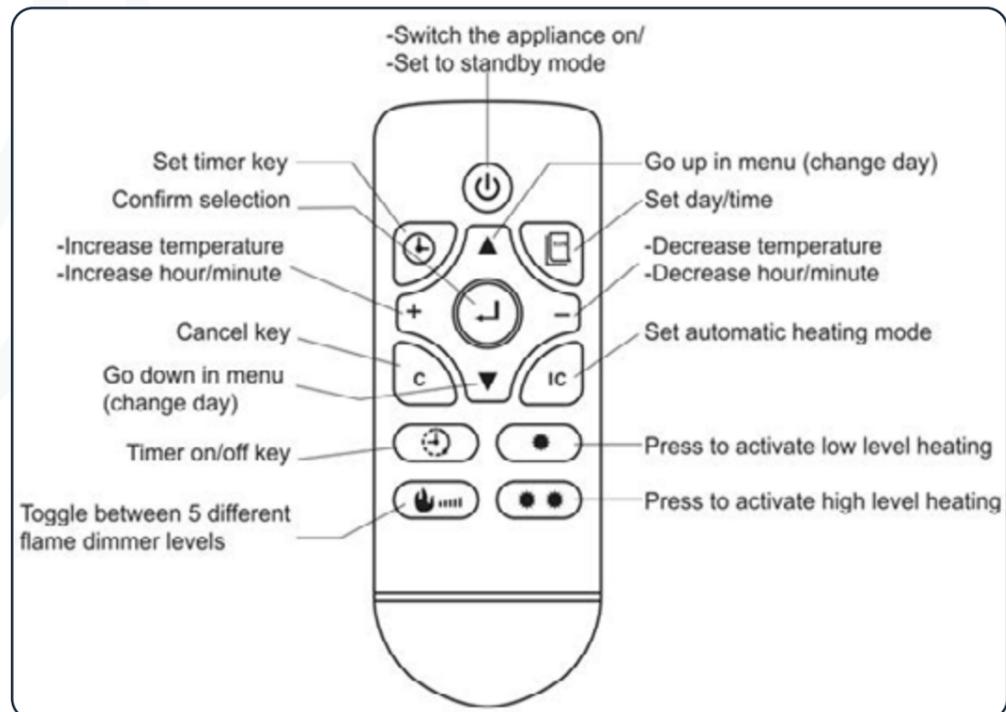
#### Manual Operation



**NOTE: THE HEATER WILL ONLY OPERATE IF THE SET TEMPERATURE IS HIGHER THAN THE AMBIENT ROOM TEMPERATURE.**

### REMOTE CONTROL

**NOTE: THE HEATER SHOULD BE POWERED ON USING THE ON/OFF SWITCH BEFORE IT CAN BE OPERATED USING THE REMOTE CONTROL.**



## 9.0 OPERATING THE APPLIANCE – CONTINUED

### REMOTE CONTROL – CONTINUED

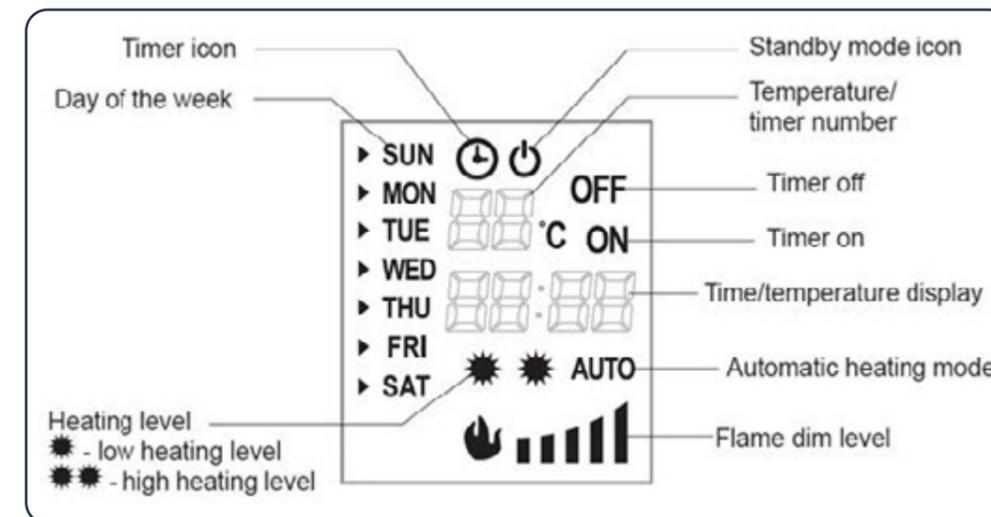
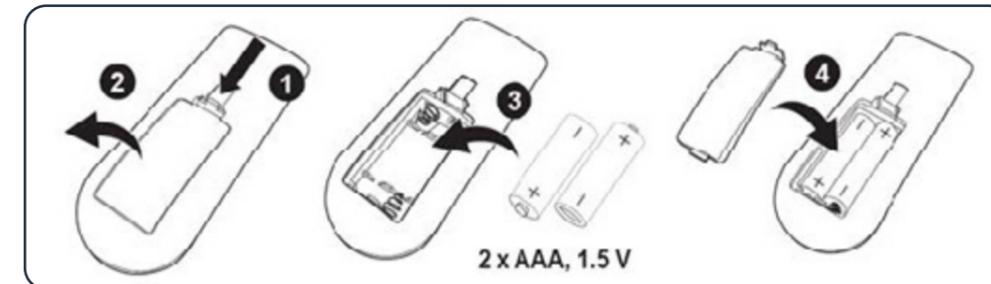
The remote control requires 2x AAA size batteries (Not included).

Open the battery compartment by sliding the cover down and insert the batteries noting the polarity indicated in the battery compartment.

Keep batteries out of reach of children.

Remote control operations are identical to the functions on the control panel.

The remote control must be pointed directly at the sensor on the control panel.



### SETTING THE WEEKDAY AND TIME

1. Press the key. When the day is flashing press the or key to select the day.
2. Press the key. Then press the or key to set the hour.
3. Press the key. Then press the or key to set the minute.
4. Press the key to confirm the setting.

## 9.0 OPERATING THE APPLIANCE – CONTINUED

### SETTING THE TEMPERATURE

**NOTE: THIS SETTING IS ONLY APPLICABLE FOR THE TEMPERATURE IN STANDARD HEATING MODE, NOT FOR THE TEMPERATURE IN THE TIMER MODE.**

**NOTE: THE HEATER ONLY OPERATES WHEN THE SET TEMPERATURE IS HIGHER THAN THE ROOM TEMPERATURE.**

**NOTE: THE DEFAULT SET TEMPERATURE IS 25°C.**

1. Press the **+** or **-** key to set the temperature, which ranges from 15° to 30°C.
2. After the temperature setting has been set, the display flashes for about five seconds, then shows the current room temperature.

### SETTING THE TIMER

- Up to 10 different timer settings can be programmed.
- Each timer setting has its day, power **ON** time and power **OFF** time.
- The maximum duration of each timer setting is 23 hours 50 minutes.
- If the power **OFF** time of the timer setting falls on the following day, it is unnecessary to set the day; just set the power **OFF** time.

1. Press the **⌚** key, the timer number starts blinking (01-10).
2. Press the **+** or **-** key to select a timer number.
3. Press the **⌚** key, the cursor on the left side of the day blinks.
4. Press the **▲** or **▼** key to move the cursor to the corresponding day. Press the **+** key to add a corresponding day, or press the **-** key to delete a day.
5. Press the **⌚** key to set the on time. The hour digit starts blinking.
6. Press the **+** or **-** key to set the hour.
7. Press the **⌚** key. The minute digit starts blinking.
8. Press the **+** or **-** key to set the minute.
9. Press the **⌚** key to set the off time. The hour digit starts blinking.
10. Press the **+** or **-** key to set the hour.
11. Press the **⌚** key. The minute digit starts blinking.
12. Press the **+** or **-** key to set the minute.
13. Press the **⌚** key. The temperature digit starts blinking.
14. Press the **+** or **-** key to set the temperature.
15. Press the **⌚** key to continue with the timer setting or press the **⊖** key to confirm the setting.

## 9.0 OPERATING THE APPLIANCE – CONTINUED

### VIEWING THE TIMER SETTINGS

1. Press the **⌚** key.
2. Press the **+** or **-** key to check the power **ON** time of the set timers one by one.
3. To check the power **OFF** time, press the **▲** key.
4. Press the **+** or **-** key to check the power **OFF** time of the set timers one by one.
5. To delete selected setting, press the **C** key.

### ACTIVATION TIMER

1. Press the **⌚** key to activate the timer function.

**NOTE: WHEN THE TIMER IS ACTIVE, THE HEATING LEVEL MUST BE MANUALLY SELECTED. IF THE HEATER FUNCTION IS NOT SELECTED; ONLY THE FLAME-EFFECT GOES ON AT THE SET POWER-ON TIME.**

### AUTOMATIC HEATING MODE

1. Press the **IC** key to activate automatic heating mode. The AUTO icon appears on the display.

**NOTE: WHEN THE AUTOMATIC HEATING IS TURNED ON, THE HEATER AUTOMATICALLY CHANGES THE HEATING LEVEL DEPENDING ON THE SET TEMPERATURE AND THE AMBIENT ROOM TEMPERATURE.**

## 10.0 SAFETY CUTOUT SYSTEM

This product has one non-self-resetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following procedure must be carried out before the fire can be operated.

**NOTE: THE VISUAL EFFECT WILL REMAIN OPERATIONAL IF THE CUT-OUT IS ACTIVATED, ONLY THE FAN HEATER IS PREVENTED FROM WORKING. SWITCH OFF THE APPLIANCE AT THE WALL SOCKET OR OUTLET. LEAVE THE FIRE OFF FOR A PERIOD OF NO LESS THAN 10 MINUTES, ENSURING ALL OBSTRUCTIONS ARE REMOVED. SWITCH THE APPLIANCE ON AT THE WALL. ENSURE THE APPLIANCE IS TURNED ON AT THE CONTROL SWITCHES. IF THE FIRE FAILS TO OPERATE CORRECTLY, REPEAT THE ABOVE PROCEDURE. IF AN ATTEMPT TO SWITCH ON THE APPLIANCE IS MADE BEFORE THE SAFETY CUT-OUT HAS RESET, THE APPLIANCE MAY CUT-OUT FOR A FURTHER PERIOD OF TIME. IF THE SEQUENCE HAS BEEN FOLLOWED CORRECTLY AND THE APPLIANCE STILL FAILS TO FUNCTION, CHECK THE FUSE IN THE WALL OUTLET. IF THIS IS NOT THE CAUSE, CALL AN ELECTRICIAN OR MAINTENANCE ENGINEER.**

## 11.0 CLEANING AND MAINTENANCE

**CAUTION: ALWAYS DISCONNECT THE APPLIANCE FROM THE MAINS SUPPLY OUTLET SOCKET BEFORE UNDERTAKING ANY CLEANING OR MAINTENANCE!**

For general cleaning use a soft clean duster - never use harsh chemicals or abrasive cleaners. The glass panels should be cleaned carefully with a soft cloth.

If in doubt consult a qualified electrician. Refer to Section 3.0 Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

## 12.0 SERVICING

**NOTE: THERE ARE NO INTERNAL USER SERVICEABLE PARTS.**

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

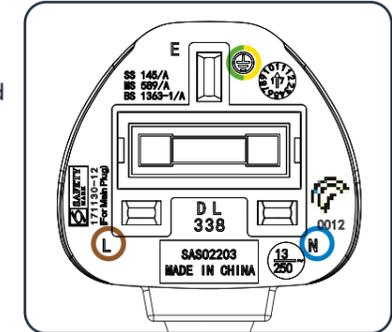
This appliance is supplied with a BS 1363 3-pin plug fitted with a 13 Amp fuse. Should the fuse require replacing, it must be replaced with a fuse rated at 13 Amp and approved to BS 1362. In the event of the mains plug being removed/ replaced for any reason.

**IMPORTANT: THE WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:**

Blue = Neutral

Brown = Live

Green / Yellow = Earth



As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings identifying the terminals in your plug, proceed as follows.

The blue wire must be connected to the terminal marked with an N or coloured black. The brown wire must be connected to the terminal marked with an L or coloured brown. The green/yellow wire must be connected to the earth terminal which is marked with an E or with the earth symbol.

**WARNING: NEVER CONNECT LIVE OR NEUTRAL WIRES TO THE EARTH TERMINAL OF THE PLUG.**

**NOTE: IF A MOULDED PLUG IS FITTED AND HAS TO BE REMOVED TAKE GREAT CARE IN DISPOSING OF THE PLUG AND SEVERED CABLE, IT MUST BE DESTROYED TO PREVENT ENGAGING INTO A SOCKET.**

Refer to Section 3.0, Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

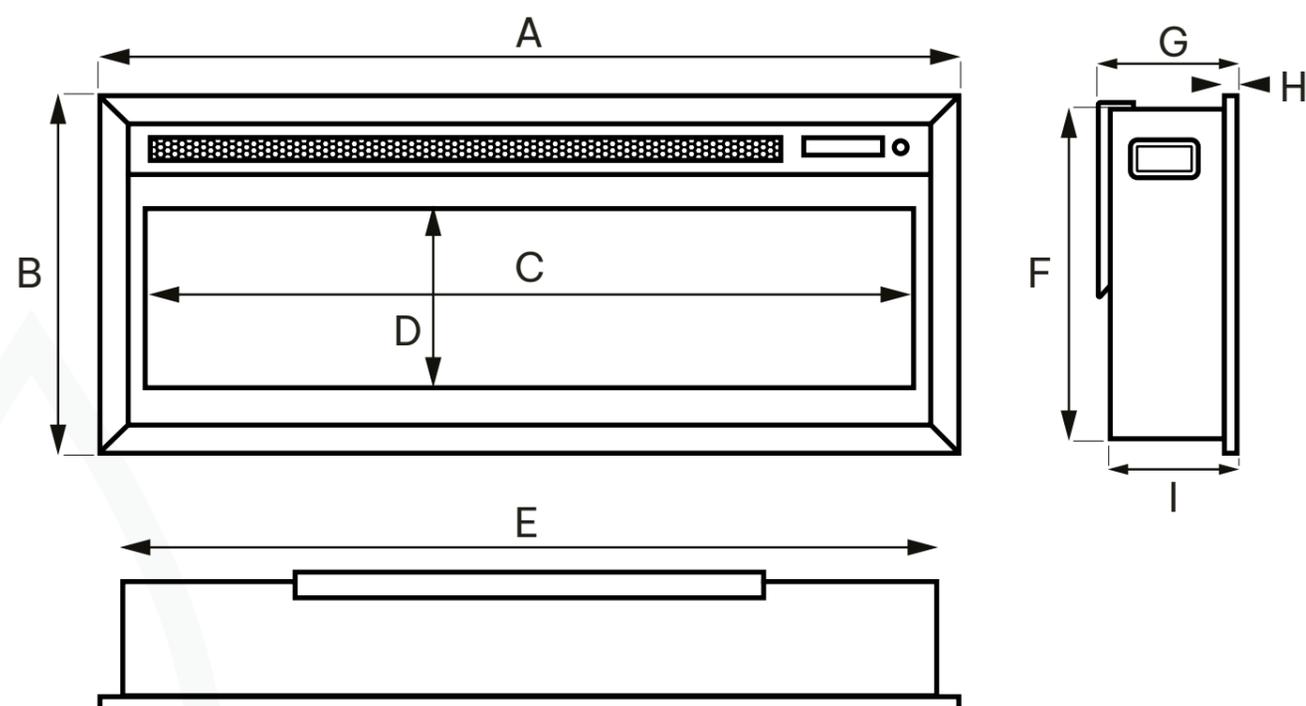
## 13.0 TROUBLESHOOTING GUIDE

My electric fire...	
<b>Is not switching on</b>	Ensure mains switch is on Replace the fuse in the plug.
<b>Is not emitting any heat</b>	The fire is fitted with an energy saving thermostat. If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on. For example, if the room temperature is 22°C or above and the fires heater is set at 22°C, then the heater will not be required until the room temperature drops below 22°C. If this is the case select a higher temperature setting than the room's temperature and the heater will begin to operate. The safety cut-out may have been operated. Switch the appliance off, leave for 10 minutes then switch back on.
<b>Shuts off after a period of time</b>	Check that the temperature is not set onto the lower settings. If the room is warm enough the thermostat will stop the fire switching the heat on. Check that the air inlet/outlet is blocked off. Check that the window detection sensor has not activated.
<b>Remote control is not operating</b>	Check or replace batteries.
<b>Display panel shows E1</b>	The thermostat sensor may be broken or disconnected If E1 is shown, please contact customer support
<b>Display panel shows E2</b>	The thermostat may be broken If E2 is shown, please contact customer support.
<b>Display panel shows E3</b>	Manual reset overheat protection has been triggered. Check the air inlets or outlets are not blocked or obstructed and unplug the fire for 30 mins. to allow it to cool down. Once cooled, plug the fire back in, if the display still shows E3, contact customer support.

## 14.0 SASANOVA SPARE PARTS

Part Description	Part Number
Sasanoa 40" Fuel bed tray	F960523
Sasanoa 40" Rear glass panel	F960524
Sasanoa 40" Log set	F960525
Sasanoa 40", 50" & 60" Read out panel	F960526
Sasanoa 40", 50" & 60" PCB	F960527
Sasanoa 40", 50" & 60" Flame-effect LED - 5 type	F960528
Sasanoa 40", 50" & 60" Flame-effect LED - 6 type	F960529
Sasanoa 40", 50" & 60" Fuel bed effect LED -5 type	F960530
Sasanoa 40", 50" & 60" Fuel bed effect LED - 6 type	F960531
Sasanoa 40", 50" & 60" Rotisserie Motor	F960532
Sasanoa 40", 50" & 60" Fan	F960533
Sasanoa 40" Heater element	F960534
Sasanoa 40" Front glass	F960535
Sasanoa 50" Fuel bed tray	F960536
Sasanoa 50" Rear glass panel	F960537
Sasanoa 50" Log set	F960538
Sasanoa 50" Front glass	F960539
Sasanoa 60" Fuel bed tray	F960540
Sasanoa 60" Rear glass panel	F960541
Sasanoa 60" Log set	F960542
Sasanoa 60" Front glass	F960543

## 15.0 SASANOA DIMENSIONS (40", 50", & 60")



### SASANOA 40"

A	.....	1008 mm
B	.....	419 mm
C	.....	902 mm
D	.....	210 mm
E	.....	960 mm
F	.....	392 mm
G	.....	161 mm
H	.....	15 mm
I	.....	150 mm

### SASANOA 50"

A	.....	1262 mm
B	.....	419 mm
C	.....	1156 mm
D	.....	210 mm
E	.....	1214 mm
F	.....	392 mm
G	.....	161 mm
H	.....	15 mm
I	.....	150 mm

### SASANOA 60"

A	.....	1516 mm
B	.....	419 mm
C	.....	1410 mm
D	.....	210 mm
E	.....	1468 mm
F	.....	392 mm
G	.....	161 mm
H	.....	15 mm
I	.....	150 mm

## 20.0 GUARANTEE – T&C'S

### REGISTRATION IS NOT REQUIRED.

Appliances purchased prior to 1st February 2009, and those specifically marked as '1 year guarantee' on this website, are guaranteed for one year from the date of purchase, provided that the following three terms and conditions are adhered to:

- For any claim to be made within 1 year from date of purchase you will be required to provide and supply us with your original proof of purchase.
- Your gas fire must have been commissioned by Gas Safe registered installer, evidence of which you must provide together with the registration number.
- All appliances must have been installed and operated in accordance with the manufacturer's instructions.

### 3-YEAR GUARANTEE TERMS AND CONDITIONS.

Please be advised that the 3-year guarantee only covers products purchased on or after 1st February 2009.

The 3-year guarantee is only applicable to purchases made through an authorised stockist/retailer. Please see our website for a list of authorised stockists. Any purchase(s) made through an unauthorised stockist(s) will be eligible for a statutory 1-year guarantee.

For all gas fires purchased the 3-year guarantee commences from the date of purchase, provided that the following four terms and conditions are adhered to:

- For any claim to be made within the three years from date of purchase you will be required to provide and supply us with your original proof of purchase.
- Your gas fire must have been commissioned by Gas Safe registered installer, evidence of which you must provide together with the registration number.
- Your appliance must have been serviced annually by Gas Safe registered installer, evidence of which must be provided, such as the receipt.
- Purchase(s) must be made through an authorised stockist/retailer.

Please note all consumable items such as any ceramics including; coals, pebbles, the matrix, front strips, side cheeks, rear panels and tapered rear panels are not covered by the 3-year guarantee.

- During the guarantee period any product or component which is proved to be faulty or defective in manufacture, will be repaired or replaced free of material and labour charges, providing that we have authorised or carried out the repair or replacement.
- We will not accept or reimburse the costs of any third party who undertakes any work carried on the product or fits parts, unless we have approved such work in advance of it being carried out.
- The guarantee period will not be extended even if we repair or replace any product or part.
- For all electric fires purchased the 3-year guarantee commences from the date of purchase, providing that you can supply the proof of purchase. This does not cover consumable items such as pebbles, coals or light bulbs. Purchase(s) must be made through an authorised stockist

## 20.0 GUARANTEE – T&Cs – CONTINUED

### MAKING A CLAIM

Making a claim is easy. If you wish to make a claim under our guarantee and all the terms and conditions for your product have been met then please submit the following information for the attention of the 3G Service Department to the address below. Alternatively, you can email or fax.

Focal Point Fires Limited, 3G Service Department, Avon Trading Park, Christchurch, Dorset, BH23 2BT.

Email: 3g@focalpointfires.co.uk; Fax: 01202 588639. Details required:

- Name, full address including postal code and contact telephone number.
- A copy of your proof of purchase e.g. receipt or bank statement.
- Original installers Gas Safe registration number (gas fires only).
- Annual service receipt for every 12 months (gas fires only).

Please note that this does not affect your statutory rights.

This product complies with conformity requirements of the applicable European Regulations or Directives.

**UK:** Focal Point Fires Limited, Unit 10 Avon Trading Park, Christchurch, Dorset, BH23 2BT, United Kingdom

**EU:** RBK House, Irishtown, Athlone, Co. Westmeath, N37 XP52, Ireland

t: +44 (0) 1202 499330

f: +44 (0) 1202 499326

w: focalpointfires.co.uk

e: sales@focalpointfires.co.uk



THIS PRODUCT COMPLIES WITH CONFORMITY REQUIREMENTS OF THE APPLICABLE UK REGULATIONS. WASTE ELECTRICAL PRODUCTS SHOULD NOT BE DISPOSED OF WITH HOUSEHOLD WASTE.

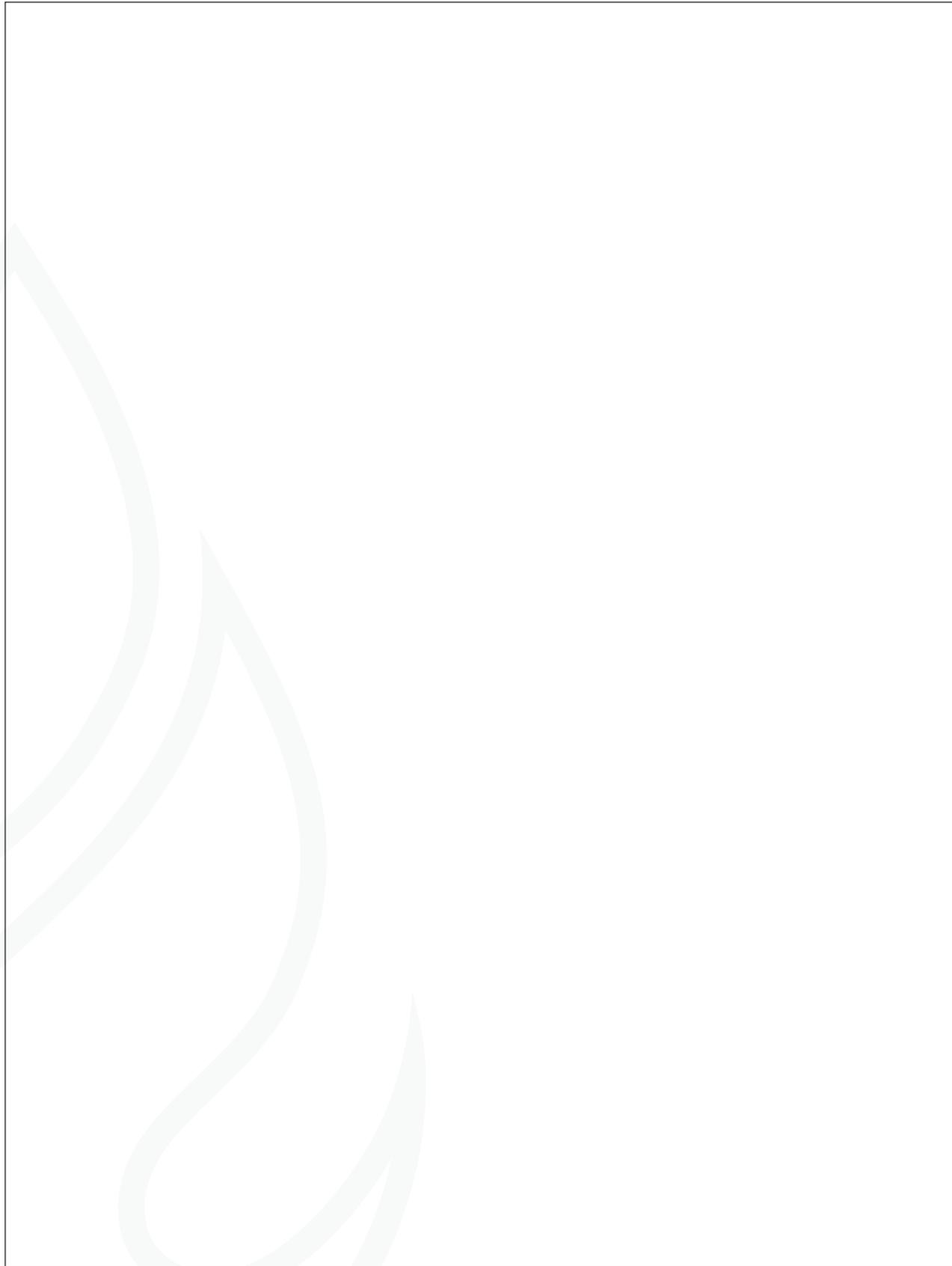
PLEASE RECYCLE WHERE FACILITIES EXIST. CHECK WITH YOUR LOCAL AUTHORITY OR RETAILER FOR RECYCLING ADVICE.

AS OUR POLICY IS ONE OF CONTINUOUS IMPROVEMENT AND DEVELOPMENT, WE THEREFORE HOPE THAT YOU WILL UNDERSTAND WE MUST RETAIN THE RIGHT TO AMEND DETAILS AND/OR SPECIFICATIONS WITHOUT PRIOR NOTICE.

## INSTALLER NOTES

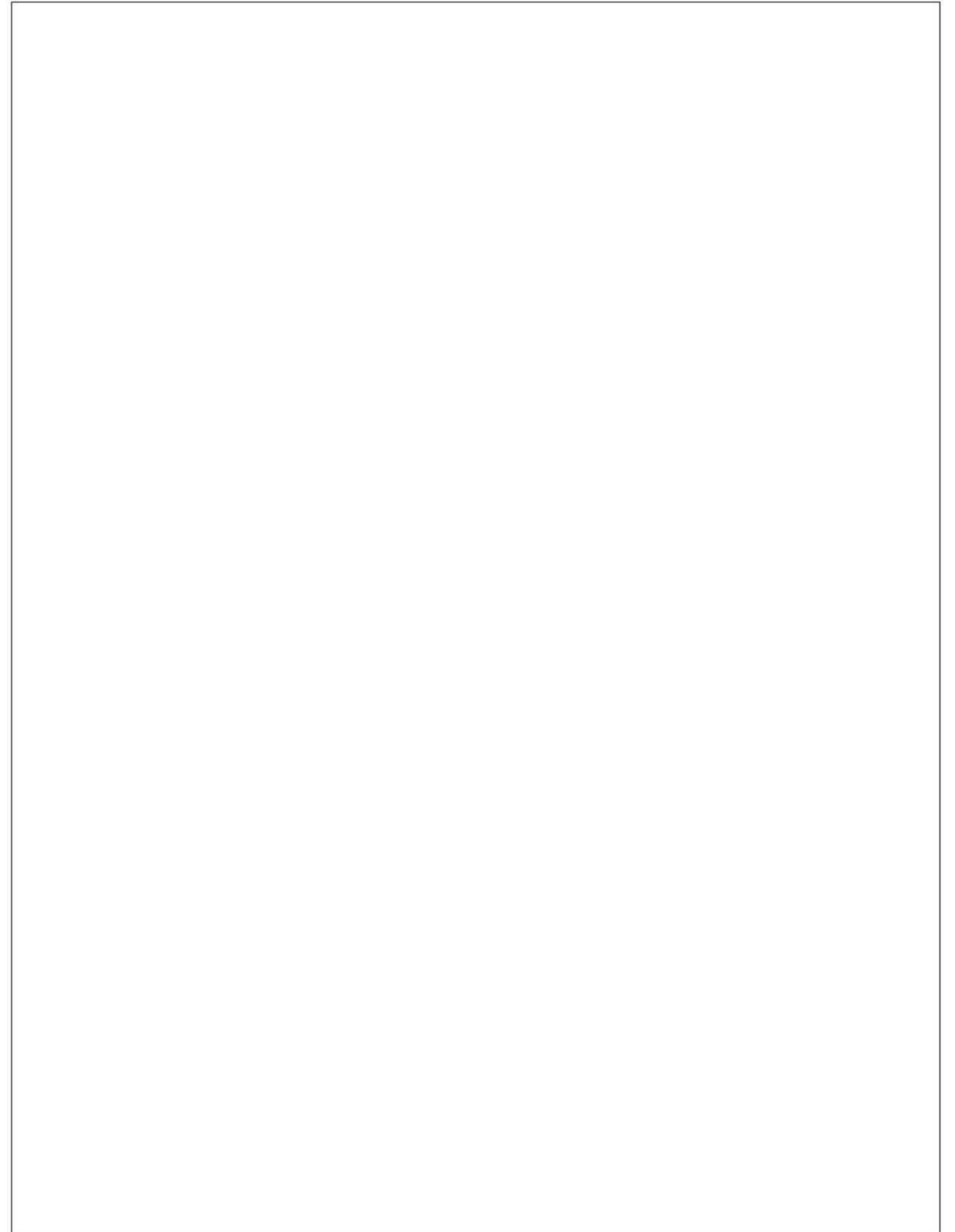
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## INSTALLER NOTES



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## INSTALLER NOTES



# FOCALPOINT



This product complies with conformity requirements of the applicable UK Regulations



This product complies with conformity requirements of the applicable European Regulations or Directives.



This product complies with conformity requirements of the applicable European Regulations or Directives.

Focal Point Fires Limited, Unit 10 Avon Trading Park, Christchurch, Dorset BH23 2BT, United Kingdom

RBK House, Irishtown, Athlone, Co. Westmeath, N37 XP52, Ireland

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