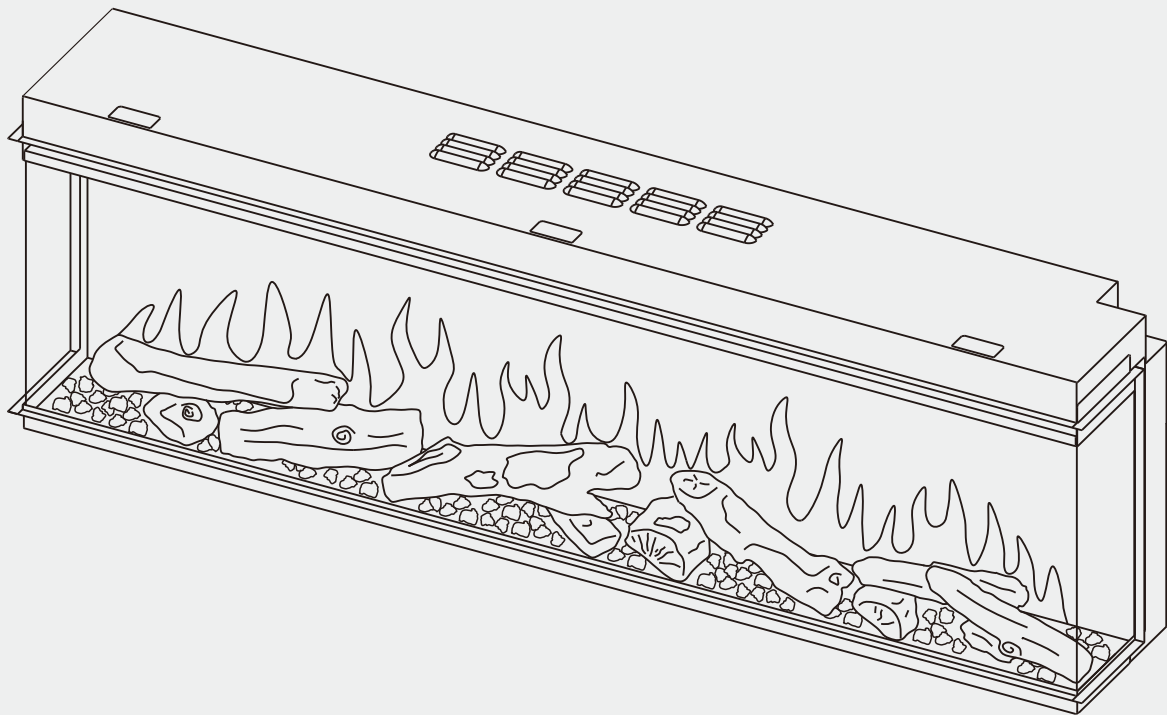


# OXFORD ELECTRIC FIREPLACE

## OPERATION & INSTALLATION MANUAL

MODEL NO:


Oxford 900(EF419A)  
Oxford 1100(EF420A)  
Oxford 1300(EF421A)  
Oxford 1500(EF422A)  
Oxford 1800(EF423A)



**BLAZEBRIGHT**



# IMPORTANT SAFETY INFORMATION

- Read all of the instructions before using this appliance.
- For indoor use only. This appliance is not suitable for use outside the house and only suitable for well insulated spaces or occasional use.
- DO NOT use this appliance in the immediate surroundings of a bath, a shower or a swimming pool.
- DO NOT use this fire as a free-standing appliance. It must always be fixed to the wall.
- This fire must not be located immediately below or in front of a socket outlet. This appliance must be earthed.
- This appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by utility in order to avoid a hazard due to the inadvertent resetting of the thermal cut out.
- If the power cord is damaged, it must be repaired by the manufacturer, its authorized service centre or professional person.
-  The figure in the marking is “DO NOT COVER”

**WARNING!** in order to avoid overheating, do not allow the appliance to be covered or let the air inlet/outlet become obstructed.

- To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 meter from the air outlet.
- Keep the power cord away from hot surfaces and hot conditions. DO NOT route the power lead in front of the appliance.
- DO NOT use this fire in rooms that have explosive fumes in them (for example petrol), or if you are using solvents, glue, aerosol spray or flammable paints, as these may catch fire.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children and vulnerable people must be supervised at all times when using this appliance, as some parts can become very hot and cause burns.
- DO NOT use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- Children aged between 3 and 8 years old should only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and instructions and supervision concerning the safe usage of the appliance are given.
- Cleaning and user maintenance shall not be made by children without supervision.
- This appliance shall not be played with by children.
- Children of less than 3 years should be kept away unless continuously supervised.
- Keep the power plug accessible after installation.
- DO NOT use if there are visible signs of damage to the appliance.
- DO NOT use this heater if it has been dropped.

**WARNING! Information below for authorized person or service centre only:**

A non-rewireable plug fitted with a 13A fuse is supplied. Should the fuse or plug need replacing, and you are competent to do so, it must be replaced with a 13A fuse or plug being 13A BS1363A approved.

## TECHNICAL SPECIFICATIONS

**MODEL NO.: EF419A/EF420A /EF421A /EF422A /EF423A**

Supply Voltage: AC 230-240V 50Hz

Maximum power consumption: 1.5KW

Power for flame and fuel bed effect:

MODEL	EF419A	EF420A	EF421A	EF422A	EF423A
POWER	13.5W	16.5W	18W	19.5W	23W

**HEAT OUTPUT:**

Nominal heat output (Pnom): 1.5KW

Minimum heat output (indicative) (Pmin): 0.75KW

Maximum continuous heat output (Pmax): 1.5KW

**AUXILIARY ELECTRICITY CONSUMPTION:**

At nominal heat output (elmax): 12.5W

At minimum heat output (elmin): 12.0W

In standby mode (elSB): 1.2W

**TYPE OF HEAT OUTPUT/ROOM TEMPERATURE CONTROL**

Single stage heat output and no room temperature control	NO
Two or more manual stages, no room temperature control	NO
With mechanical thermostat room temperature control	NO
With electronic room temperature control	YES
Electronic room temperature control plus day timer	YES
Electronic room temperature control plus week timer	YES

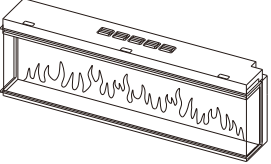

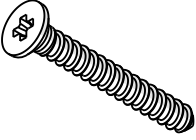
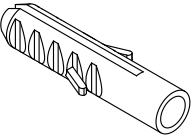
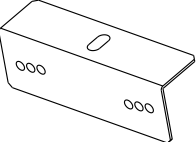
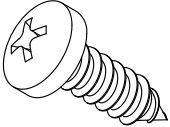
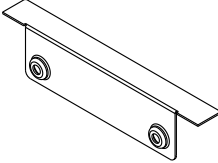
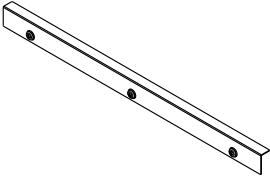
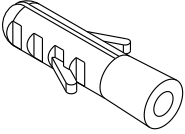
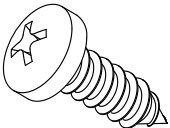
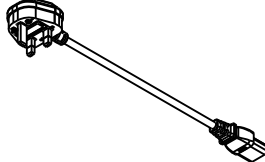
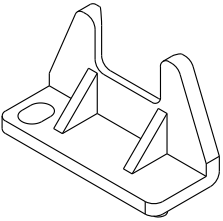
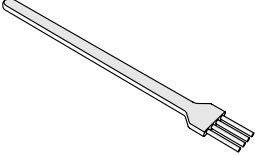
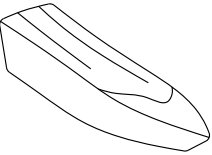
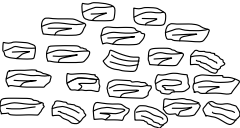
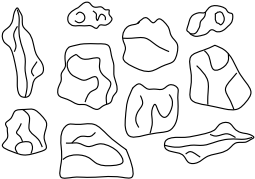
**OTHER CONTROL OPTIONS**

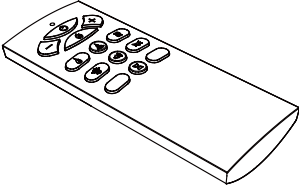
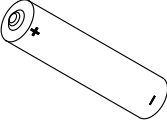


Room temperature control, with presence detection	NO
Room temperature control, with open window detection	YES
With distance control option	YES
With adaptive start control	NO
With working time limitation	NO
With black bulb sensor	NO

Control PCB	Remote Control Receiver	WiFi Module	Remote Control Transmitter
Hardware: RC01-055C00 V0 Software: RC01-055C02 V0	Hardware: RC01-05A V0	Frequency: 2.4GHz Maximum transmit power: 100mW Hardware: WR3 V1.0	Frequency: 38KHz Maximum transmit current: 20μA Hardware: RC06-028 V0 Software: RC06-028 V0

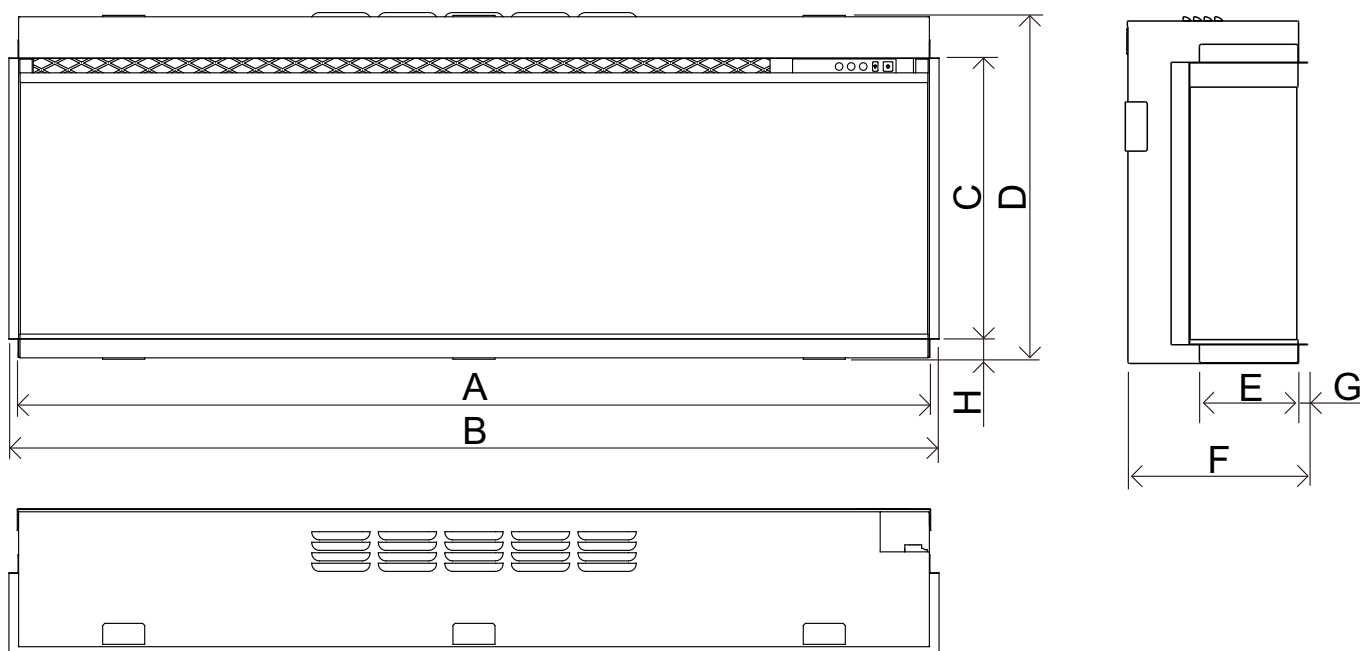
# PARTS AND HARDWARE

- Unpack the fire carefully, make sure that the appliance is intact with no signs of damage caused by transport and no part has been exposed to water. If in doubt, do not use the appliance and contact an authorized service center.
- Keep plastic wrapping away from children.
- Save the original packaging as this may be required in the event of service complaint with product.
- Check that all parts are removed from the packaging.

			
1x	4x	13/13/14/14/18x	13/13/14/14/18x
Firebox	Screw ST4*8	Screw ST5*40	Wall Plug Ø8*40
			
2x	4/4/6/6/6x	4x	2x
Bottom mounting Bracket	Screw ST4*12	Side Glass Trim(top/bottom)	Side Glass Trim(Side)
			
1x	1x	1x	1x
Wall Plug Ø4*20	Screw ST4*10	Power Cord	Tail Bracket
			
1x	1 set x	1 set x	1 set x
Brush	Resin Log	Vermiculate	Black Chips

			
1x	2x	1x	1x
Remote Handset	AAA Battery	Instruction Manual	Voice Control Manual

## APPLIANCE DIMENSIONS

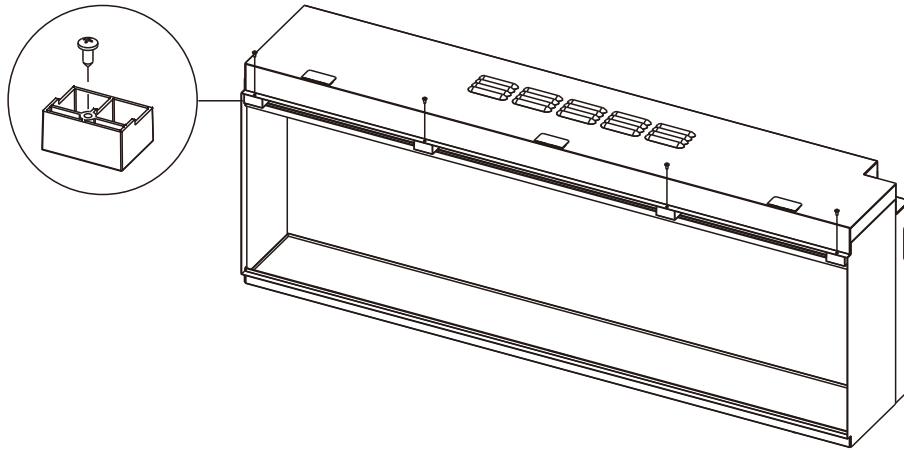


Unit : mm

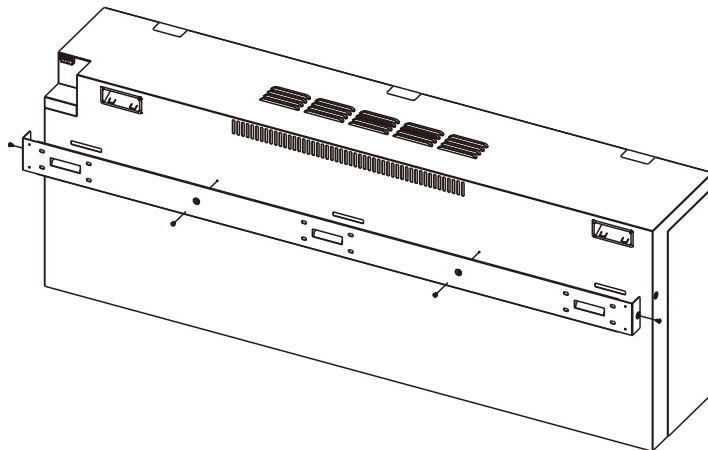
Model	A	B	C	D	E	F	G	H
EF419A	900	928	400	495	154	260	14	29
EF420A	1100	1128	400	495	154	260	14	29
EF421A	1300	1328	400	495	154	260	14	29
EF422A	1500	1528	400	495	154	260	14	29
EF423A	1800	1828	400	495	154	260	14	29

# INSTALLATION INSTRUCTION

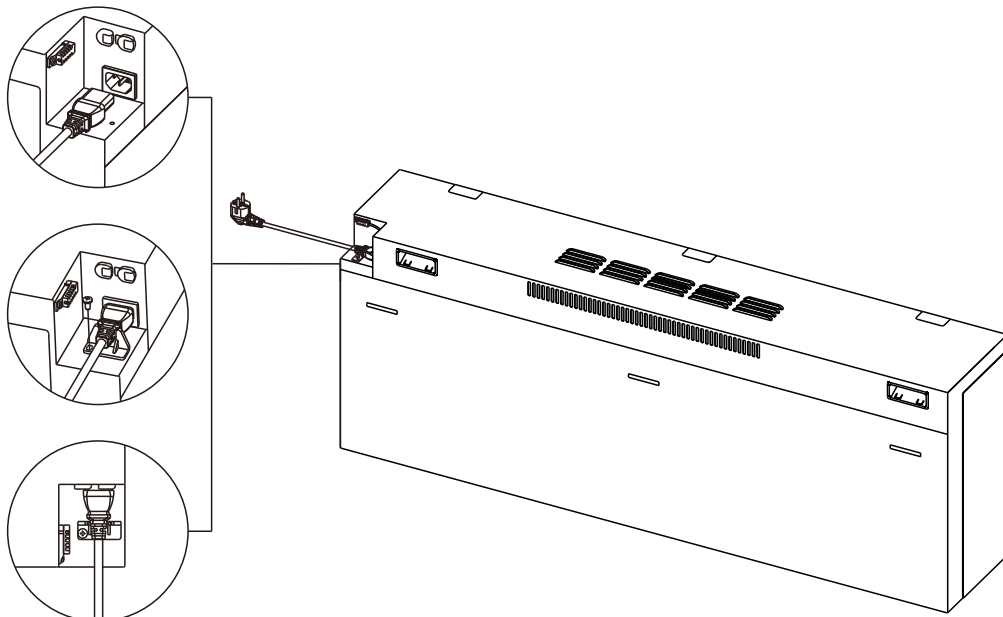
## 1.1 Remove the bracket used to protect the glass during transportation



## 1.2 Remove the wall mounting bracket



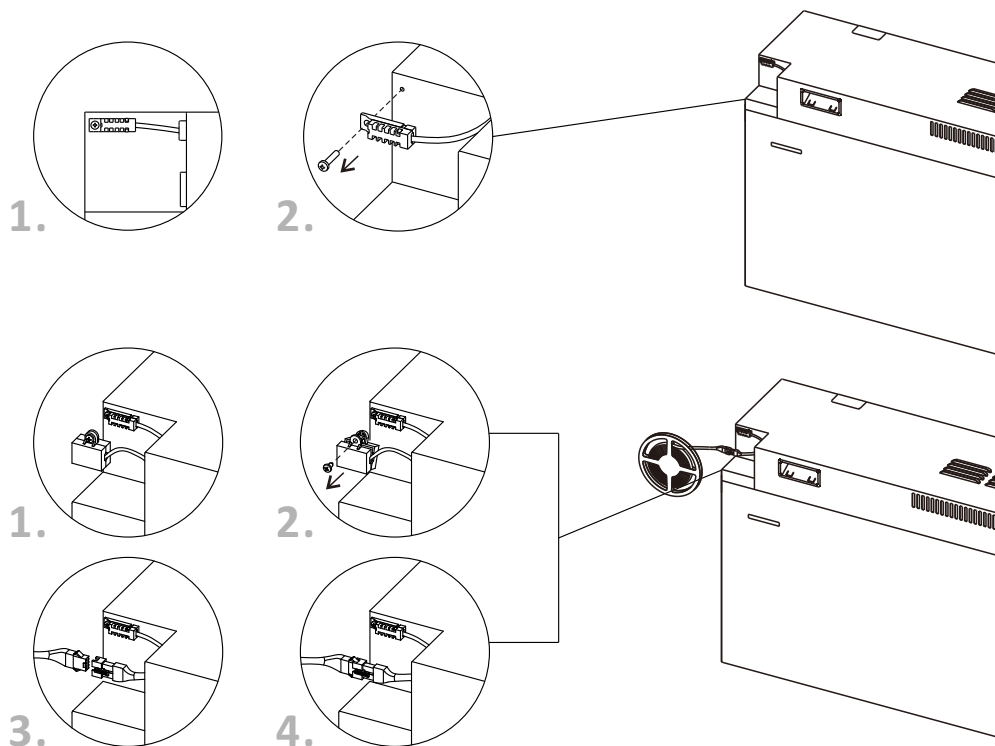
## 1.3 Connect the power cord by a securing bracket and one ST4\*10 screw



## 1.4 Remove the temperature sensor from the firebox (if needed)

You can fix it on the outer surface of the wall to measure the room temperature more accurately.  
The cable length is 95cm.

## 1.5 Remove the protective cover of the plug for ambient light (if needed)



**Note:** Compatible ambient lights are available from Modello Ltd., and other makes may not be suitable and will void warranty.

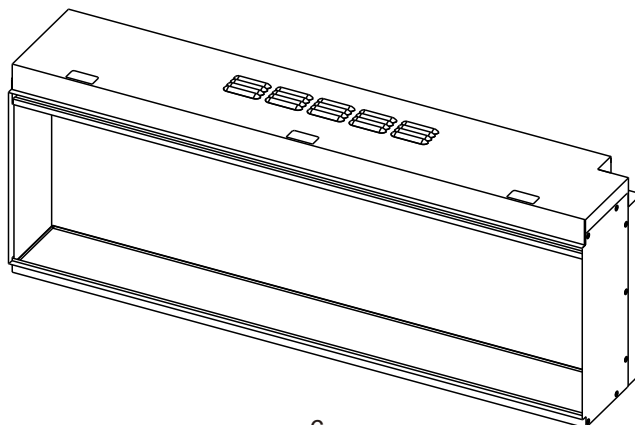
## 1.6 Choose aspect type

The appliance can be installed in three different aspects:

- Front (1 glass panel)
- Corner (2 glass panels)
- Panoramic (3 glass panels)

### Front Aspect

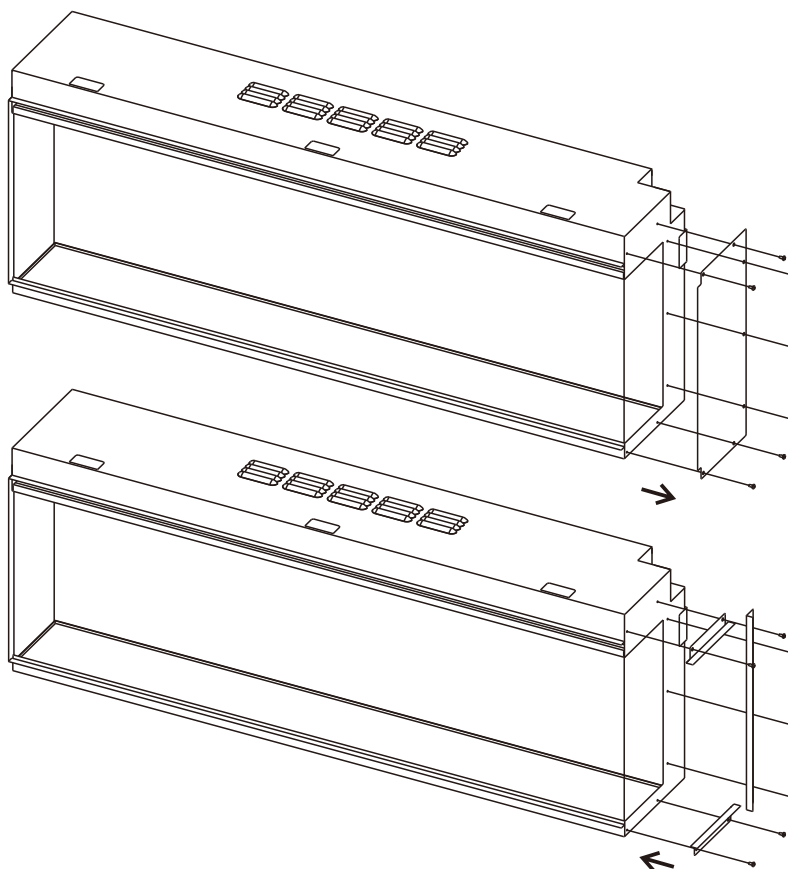
Your appliance will arrive in a **front** aspect with metal side panels already fitted.





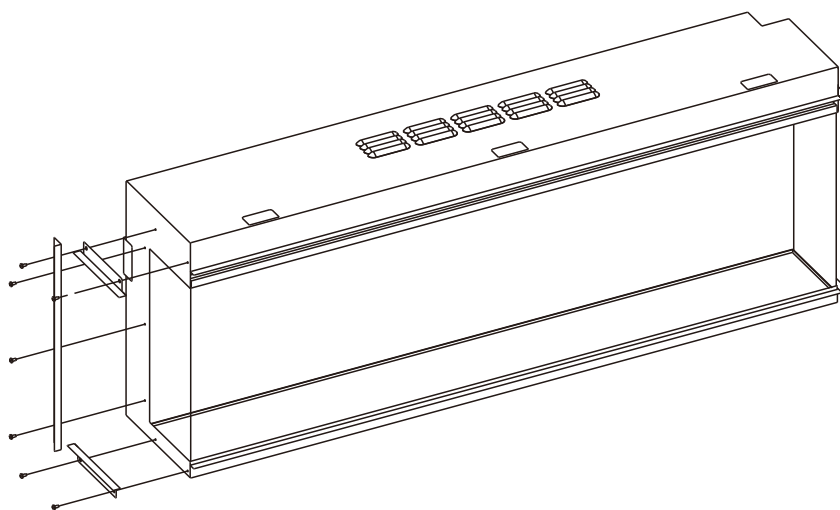
## Corner Aspect

For a corner aspect, choose which side you want to feature a glass panel and remove the 7 screws that secure the metal side panel to the appliance. Carefully remove the panel and keep the screws in a safe place. Using the removed screws, take **2 top/bottom** side glass edge trims and **1 side** glass edge trim and screw them to the appliance as shown below.



## Panoramic Aspect

For a panoramic aspect, repeat the corner aspect procedure on the opposite side of the appliance.



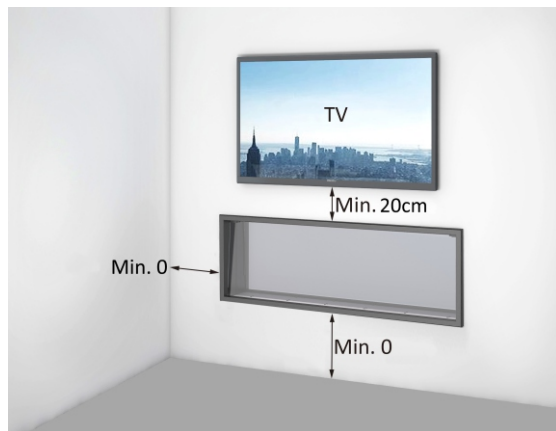
## 1.7 Locate the appliance

Your new electric fireplace may be installed virtually anywhere in your home. However, when choosing a location ensure that the general instructions are followed.

- For best results, install out of direct sunlight.
- The appliance should be connected to an earthed electrical outlet and it must be easily accessible to allow disconnection.

### MINIMUM CLEARANCE TO COMBUSTIBLE

Sides.....	0
Floor.....	0
Back.....	0
Top (Mantel or TV) .....	20cm Minimum
Front.....	100cm Minimum



## 1.8 Prepare power supply

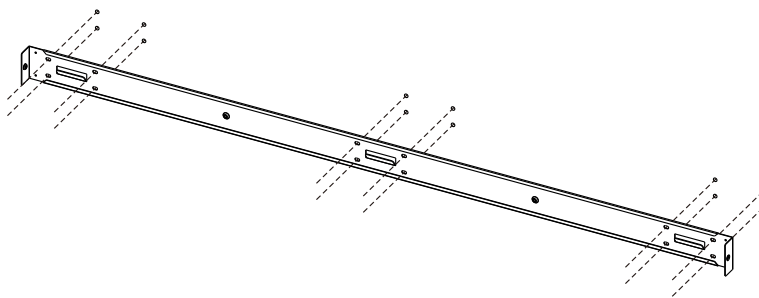
## 1.9 Installation

The following installation types are only given as a general guide. Various materials can be used for the framework and cladding. But consideration should be made to soften the internal surface of any cladding to minimise the amplification of noise.

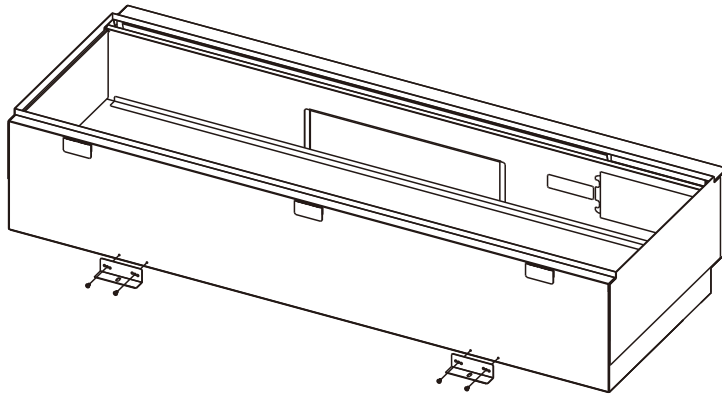
### WALL MOUNTED

#### • Fix the wall mount bracket on the wall

Put the mounting bracket on the wall where you would like to install the appliance, mark the holes for screws, drill holes on the marks, insert the wall plugs  $\Phi 8 \times 40$  into the holes and fix the bracket by screw ST 5\*40.

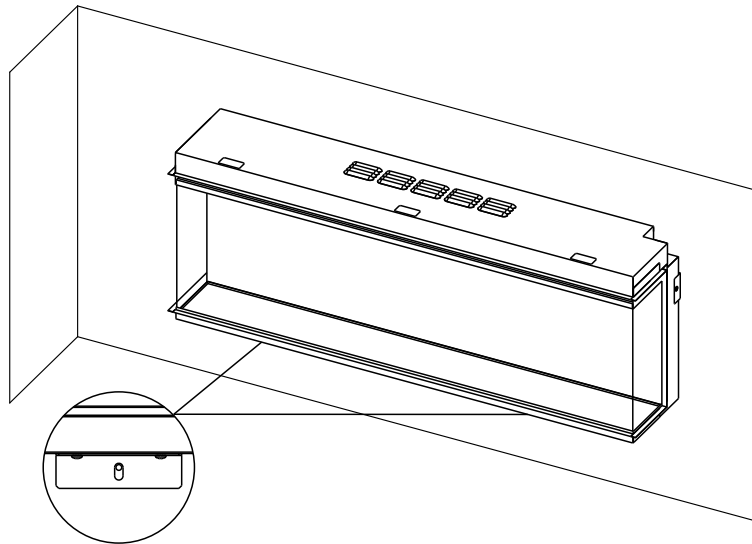


- **Fix two bottom mounting brackets by four ST 4\*8 screws**



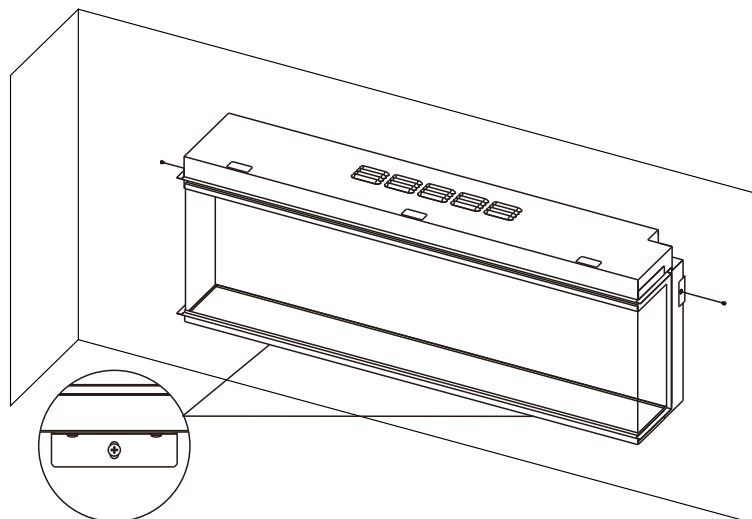
- **Mark the positions for bottom mounting brackets**

Lift the appliance up and attach to the mounting bracket, mark the hole position of fixing bracket and take the appliance down. Drill holes on the marks and insert wall plug  $\Phi 8*40$  (for masonry wall only).



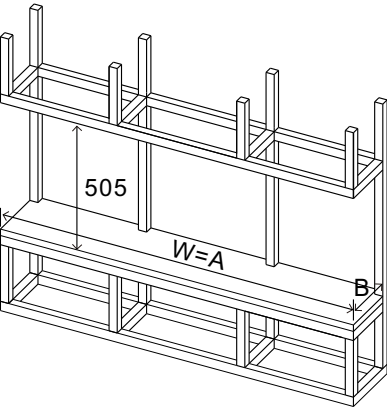
- **Attach the appliance to the wall muont bracket**

Secure the appliance to the wall bracket (Use the screws previously removed) and secure the bottom mounting brackets by two ST5x40 screws.

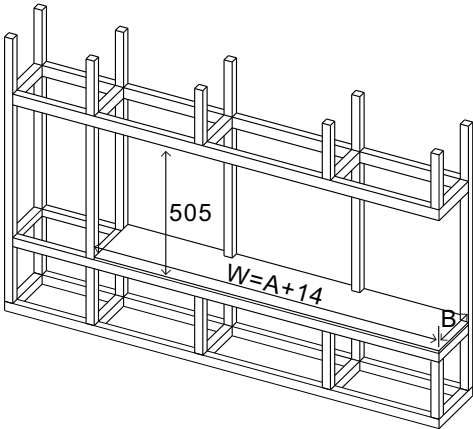


**BUILD IN**

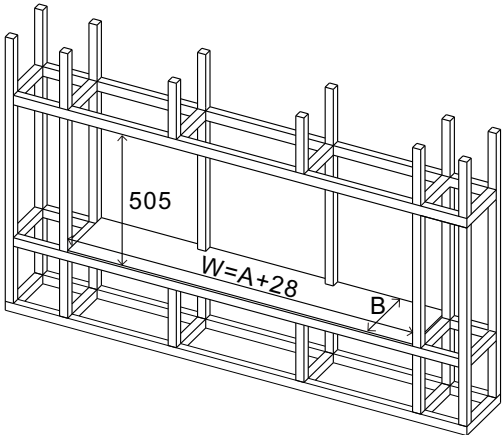
• **Build a frame**



Panoramic



Corner



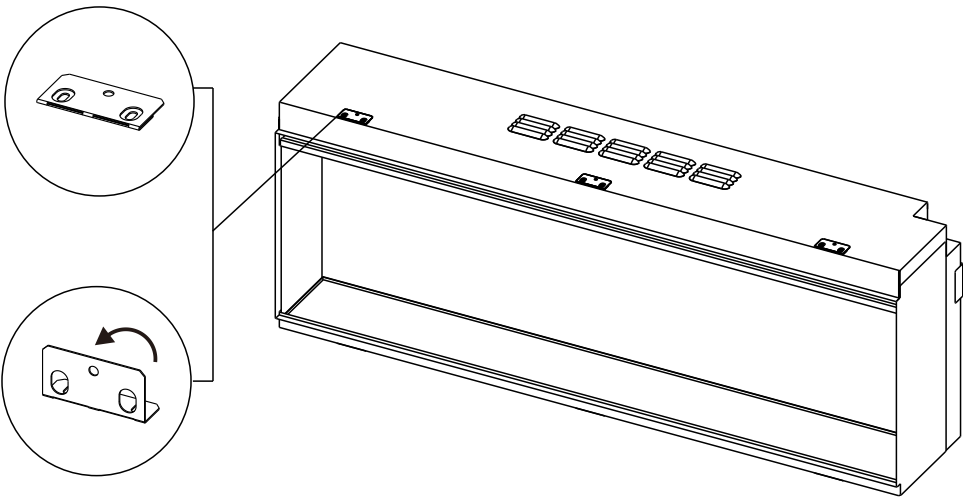
Front

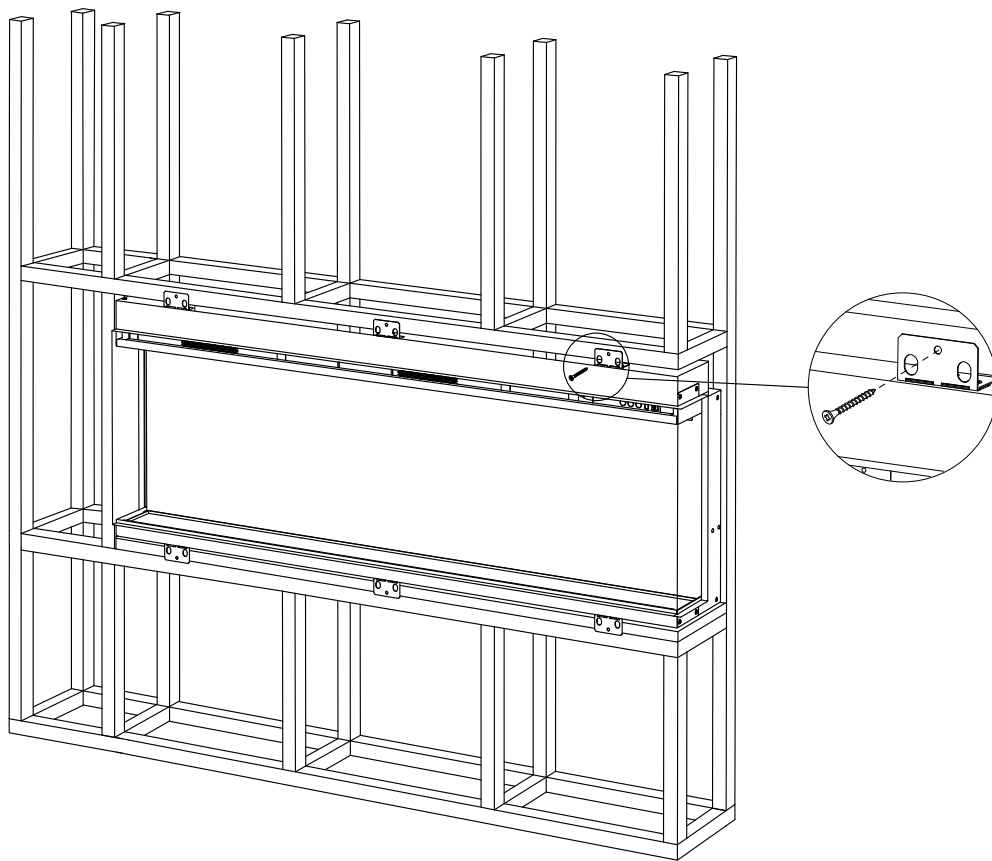
Unit: mm

	EF419A	EF420A	EF421A	EF422A	EF423A
A	900	1100	1300	1500	1800
B	285	285	285	285	285

• **Push the appliance into the frame and secure**

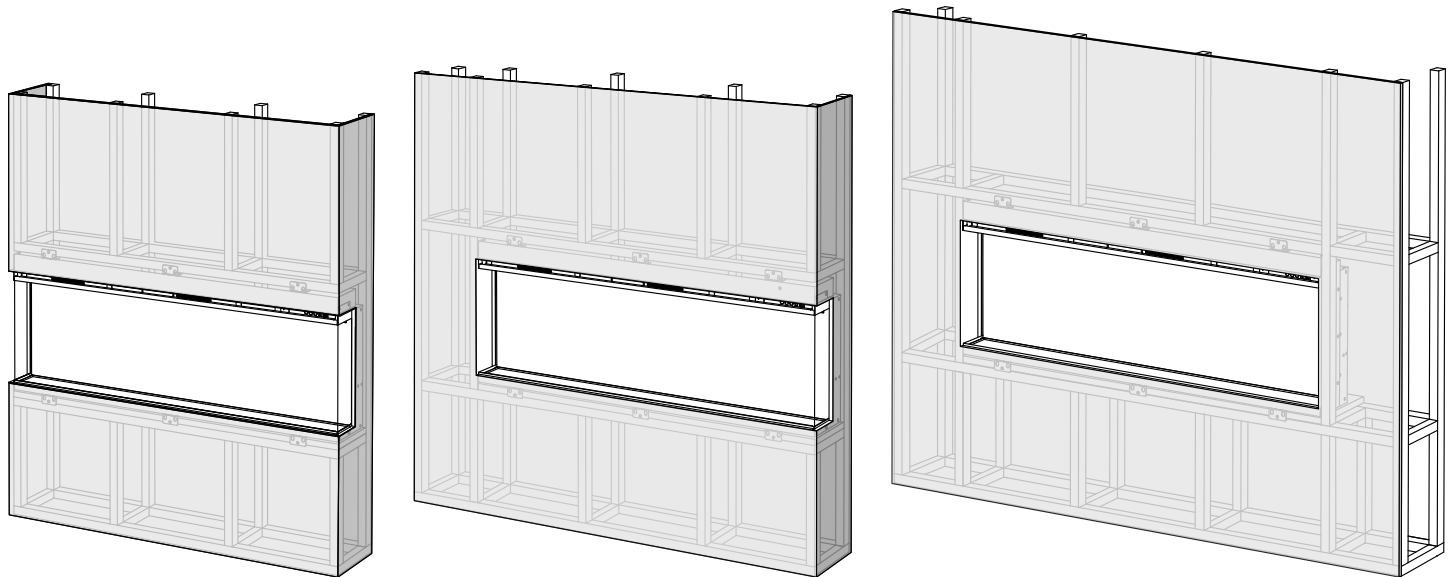
The brackets on top panels can be forced upright by fingers, open the brackets, push the appliance into the frame and fix it to the frame by ST4\*12 screws.





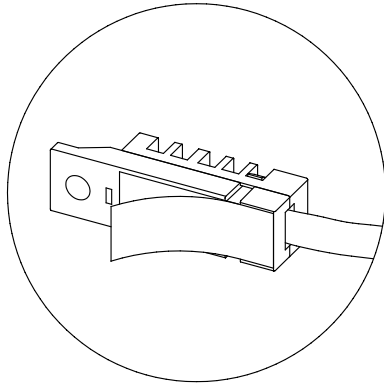
- Plug it in and test the function
- Finish the wall

**Note:** leave the sensor out of the finished wall.

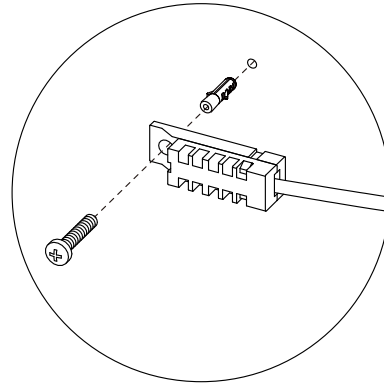


- **Temperature sensor arrangement**

In order to improve the accuracy of the temperature sensor, you can remove it from the appliance and fix it on the wall where the hot air from the heater has less effect. If needed, a wall plug  $\Phi 4 \times 20$  could be used when fix on the wall.

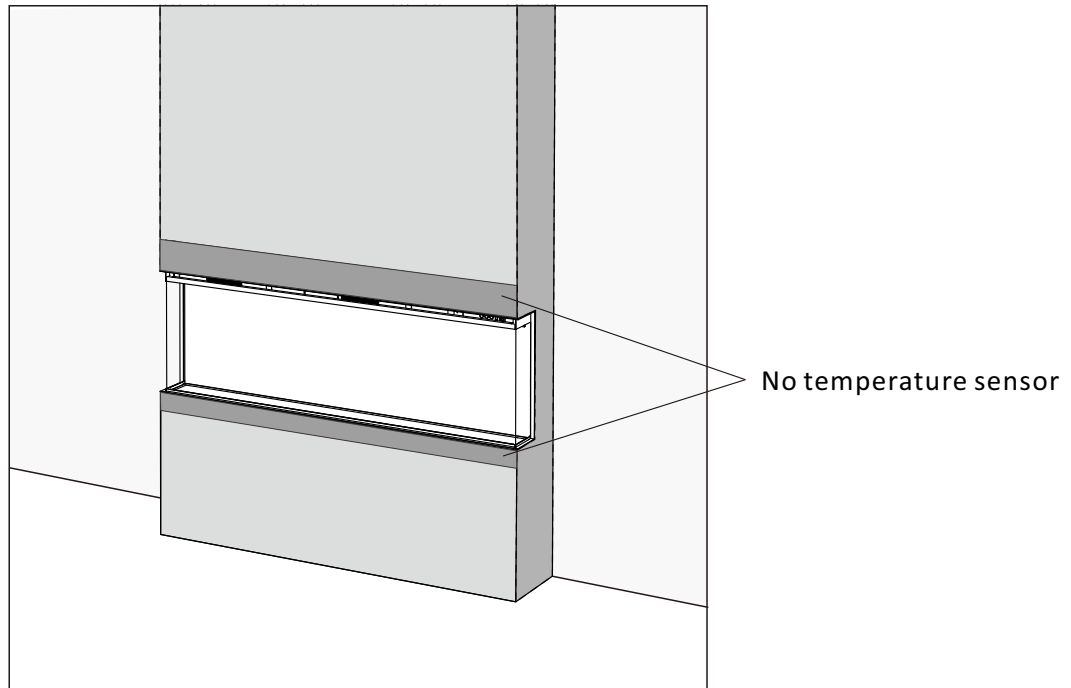


Stick on the wall



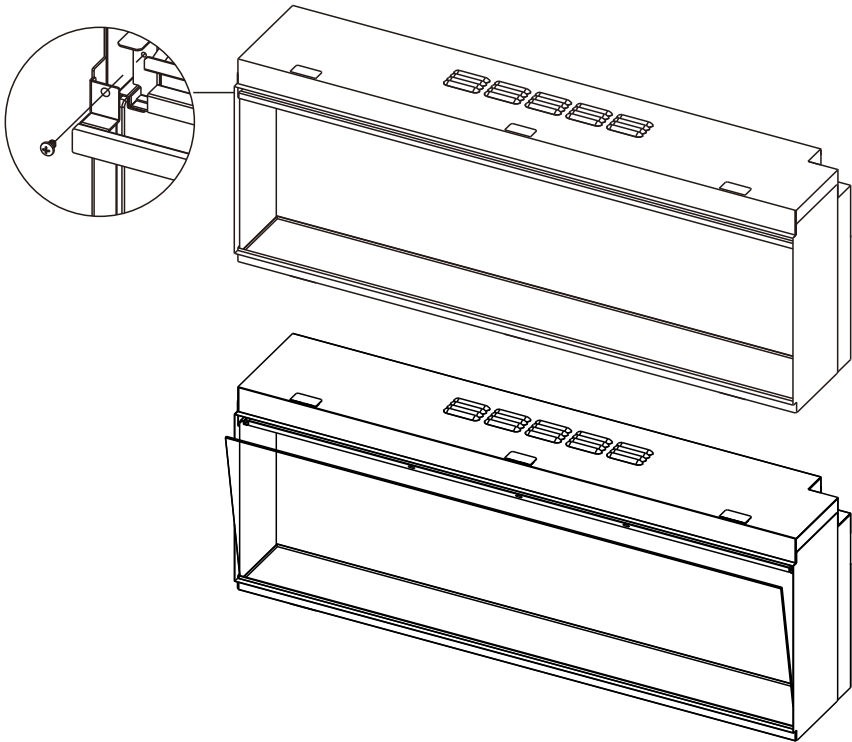
Fix on the wall

**Note:** For a lesser effect by hot air from the heater, do not fix the sensor in the below area.

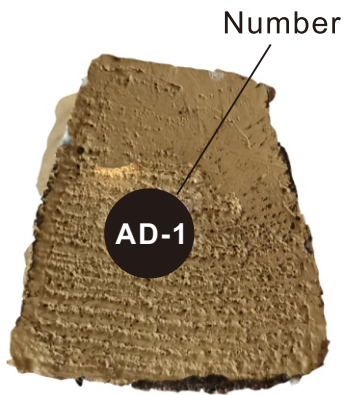


1.10 Fuel bed arrangement

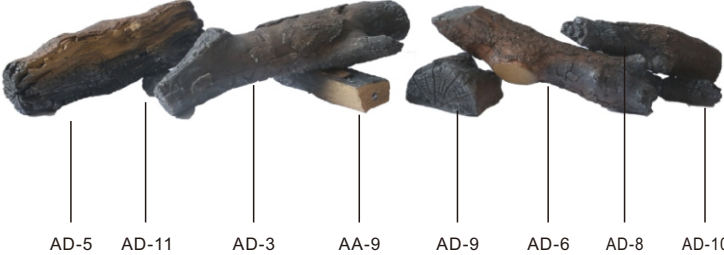
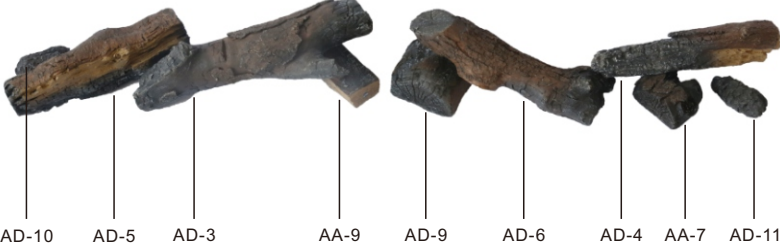
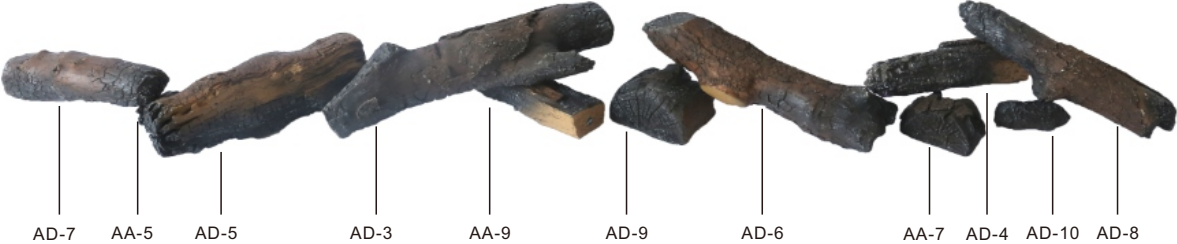
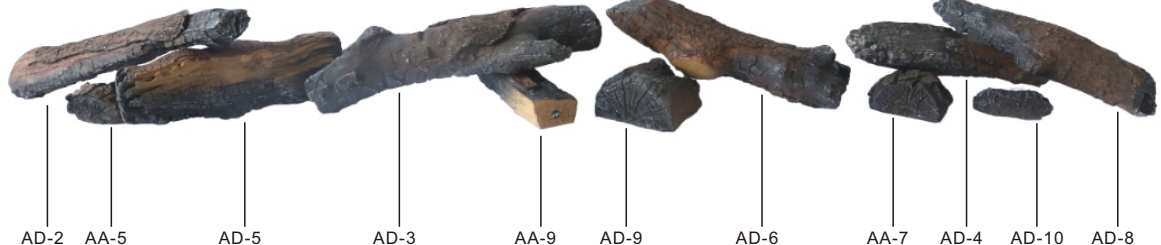
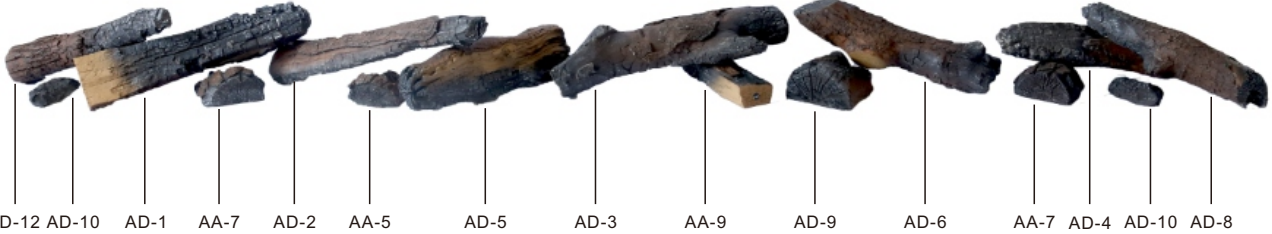
- Remove the front glass



- Set the fuel bed according to the following instructions to give the more realistic log flame effect:  
**Step 1:** Every log has a number on its back to be identified. Place the logs on the fuel bed according to the layout printed on the fuel bed panel.



	AD-1	AD-2	AD-3	AD-4	AD-5	AD-6	AD-7	AD-8	AD-9	AD-10
Log										
	AD-11	AD-12	AA-5	AA-7	AA-9					
Log										

EF419A	 <p>AD-5 AD-11 AD-3 AA-9 AD-9 AD-6 AD-8 AD-10</p>
EF420A	 <p>AD-10 AD-5 AD-3 AA-9 AD-9 AD-6 AD-4 AA-7 AD-11</p>
EF421A	 <p>AD-7 AA-5 AD-5 AD-3 AA-9 AD-9 AD-6 AA-7 AD-4 AD-10 AD-8</p>
EF422A	 <p>AD-2 AA-5 AD-5 AD-3 AA-9 AD-9 AD-6 AA-7 AD-4 AD-10 AD-8</p>
EF423A	 <p>AD-12 AD-10 AD-1 AA-7 AD-2 AA-5 AD-5 AD-3 AA-9 AD-9 AD-6 AA-7 AD-4 AD-10 AD-8</p>

- Step 2:** Place the black glass chips on the fuel bed.
- Step 3:** Place the vermiculate at the edge of the fuel bed.
- Step 4:** Use the brush provided to clean the vermiculate in the slot and then install the front glass back.



# OPERATING INSTRUCTION

## PREPARATION BEFORE USE

**WARNING!** Do not operate the appliance if it is damaged or has malfunctioned. If you suspect the appliance is damaged or has malfunctioned, call a qualified service engineer to inspect the appliance, and replace any part of the electrical system if necessary, before re-use.

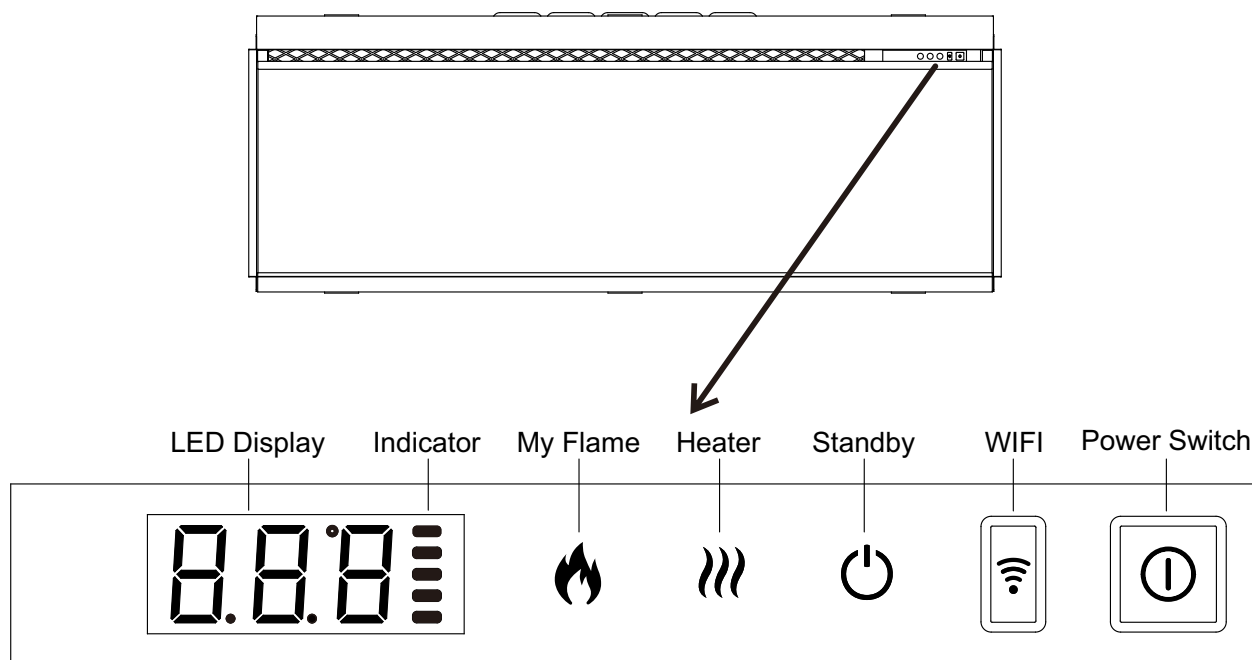
**WARNING!** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 meter from the air outlet.

**MAKE SURE** the plug fits tight in the outlet. Faulty wall outlet connections or loose plugs can cause the outlet to overheat.

**DO NOT** disconnect the power at the mains supply whilst the appliance is running. Use the functions on the remote to turn the fire off and ensure the mains switch has been moved to the off position before disconnecting.

The appliance can be operated conveniently in 4 different ways: manually, via the remote control handset, via the dedicated iOS/Android app or voice control.

## 1. MANUAL CONTROL PANEL



**Note:** Press Power Switch before operating either manual control, remote or APP. A long beep sound is heard to indicate the appliance is ready for use.

**Note:** The manual buttons control only basic functions, not a full range of controls. Use in conjunction with the remote handset or the APP to carry out all functions.

**POWER SWITCH:** Press to turn on or turn off power to the appliance.

**Note:** The controls on appliance will lose the memory for all function settings when the switch is set to the Off Position.

**STANDBY:** Turn on the appliance with the last used settings without any heat. Place the appliance into standby mode with all features turned off.

**MY FLAME:** Press to cycle through 9 flame colours and off setting.

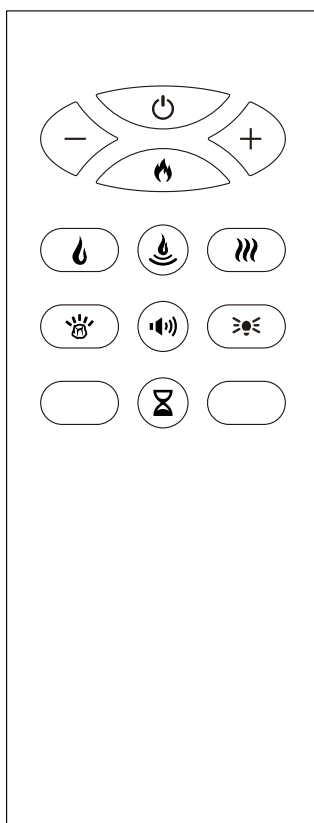
**HEATER:** Press to cycle through the heat output options: Low-High-Off.

**Note:** In order to prevent the product becoming too hot, there is a 10s delay when turning on the heater and a 10s delay when turning off the heater fan.











**WiFi:** Press to turn WiFi on or off. An illumination LED indicates that the WiFi is turned on. Hold the button for 3 seconds to enter device pairing mode.

**Note:** Each time a button is pressed on the appliance or on the remote control, an audible beep is emitted. To turn off this feature, keep pressing button MY FLAME for 3 seconds.

## 2. REMOTE CONTROL



**IMPORTANT:** The remote control handset must be left in the same room as the appliance as it houses the thermostat that regulates heat output.

BUTTON	TITLE	FUNCTION
	STANDBY	Turns on the appliance with the last used settings without any heat. Place the appliance into standby mode with all features turned off.
	MY FLAME	Press to cycle through 9 default flames and off.
	MAIN FLAME	Press to turn on/off the main flame .
	SECOND FLAME	Press to cycle through second flame 1, 2, ..., 9 and off.
	FUEL BED	Press to cycle through fuel bed 1, 2, ... 9 and off.
	Minus & Plus	Press to adjust the brightness, volume, and time after pressing the MAIN FLAME/SECOND FLAME/FUEL BED/ AMBIENT LIGHT/CRACKLING SOUND/TIMER button once; Press directly to set the temperature; <b>Press + for 3s to change the temperature unit between °C and °F.</b>
	HEATER	Press to cycle through Low-High-Off Note: if the thermostat is on and room temperature is higher than setting value, the heater will not work.
	TIMER	Press to cycle through 0.5H, 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H and off.
	AMBIENT LIGHT	Press to cycle through ambient light 1, 2, ... 14, off.
	CRACKLING SOUND	Press to turn on or turn off crackling sound effect.

## IMPORTANT SAFETY INFORMATION FOR BATTERY

1. Two AAA battery are required for the remote control;
2. Use the thumb press and push the bar figure on the back cover down simultaneously, then take out the cover and remove the battery or insert the battery, after this place the cover back on the rear of the remote;
3. This AAA battery (non-recharged) is not to be recharged;
4. Different types of batteries or new and used batteries are not to be mixed;
5. Battery is to be inserted with the correct polarity;
6. Exhausted batteries are to be removed from the appliance and safely disposed of;
7. If the remote control is to be stored unused for a long period, the battery should be removed;
8. The supply terminals are not to be short-circuited.

## 3. APP CONTROL

Visit your APP store (IOS or Android) to download the TUYA SMART APP. Follow the onscreen instructions to create an account. Once installed, follow the procedure below to pair the device with your appliance.

- Start the APP and click “Add Device” on screen. Select “Small Home Appliance” from the list, then select "Electric Fireplace (Wi-Fi)".
- Ensure the appliance is powered on, then press and hold the Wi-Fi button on the appliance until you hear 3 beeps at EZ mode. At the same time the Wi-Fi button and the fuel bed will blink quickly. If failed at EZ mode, try AP mode. Please press the Wi-Fi button, you will hear 3 beeps, then keep pressing until you hear other 5 beeps to enter AP mode, and the fuel bed will blink slowly.
- Follow the instructions on the APP to input your home network details. Note, your device must also be connected to the same home network what you wish to connect the appliance to.
- Complete setup and link the fireplace to your account.

We have created a very detailed APP Operation Instruction and a video to guide you through the process how to load down the TUYA Smart APP, create an account, pair your appliance to your smart phone and operate the appliance. Scan the QR code to be taken to the Operation Instruction or the video.



APP Operation Manual



APP Operation Video

## 4. VOICE CONTROL

**Note: Before using voice control ,ensure that the appliance is connected to the TUYA APP and that Amazon Alexa or Google Assistant APP is installed .**

Voice control via Amazon Alexa & Google Assistant. See 《Amazon Alexa & Google Assistant Commands》

## RESETTING THE THERMAL CUT OUT

The appliance is fitted with an Electronic Safety Control (E.S.). This is a safety device, which switches off the fire if, for any reason, the appliance overheats, e.g. when covered. If the heater stops operating while the flame effect continues working normally, this indicates that the E.S. Control is in operation. The E.S. Control can only be re-set after the appliance has cooled down, and the appliance has been reset. Resetting of the E.S. Control proceeds is as follows:

1. Switch off the appliance (Manual switch) and leave it off for approximately 10-15 minutes.
2. Remove any obstruction to the fan heater outlet or fan blades etc. Make sure that the power supply is disconnected with the plug socket outlet while doing this.
3. Switch on the appliance and the E.S. Control will be reset.
4. Ensure that the appliance is functioning correctly. If the E.S. Control operates again, the appliance should be checked by a competent electrician.

## WINDOW OPEN DETECTION

When the sensor detects a rapid drop in room temperature, it will be identified as a window open, the warning icon 'OPn' will be displayed and the heating will be turned off automatically.

After the indoor temperature has risen or a manual override of the warning (by operating touch control panel or remote control or heat button on APP) has been done, the fire will return to normal working state.

# CARE AND MAINTENANCE

**WARNING!** Before any maintenance or cleaning of the exterior of the fireplace, the unit should be disconnected from the power supply until it has cooled.

## REMOTE HANDSET BATTERY REPLACEMENT

Replace with two AAA battery. Make sure the batteries are installed correctly in the remote control.

## MAINTENANCE OF MOTORS

The motors used on the fan and flame effect are pre-lubricated for extended bearing life and require no further lubrication. However, periodic cleaning/vacuuming of the fan/heater unit is recommended.

## CLEANING THE FIREPLACE

You can clean the exterior of the fireplace with a soft, damp, lint-free cloth. DO NOT use cleaning or polishing products. To remove fingerprints or other marks on the front glass panel, use a soft, damp, lint-free cloth with a good quality household glass cleaner. The front glass panel should always be completely dried with a clean, lint-free cloth or paper towel.

**WARNING!** Abrasive cleaners should not be used on the glass panel. Liquids should not be sprayed directly onto any surface of the unit.

## DISPOSAL



Meaning of crossed-out wheeled dustbin: Electrical appliances should not be disposed as unsorted municipal waste. Separate collection facilities should be used in the disposal of electrical appliances. To have this appliance processed at the end of its useful life please contact WEEE Care Plc on 0844 8002004. The relevant producer number is WEE/MM3069AA.



This fire complies with the Safety Standards BS EN 60335-1 and BS EN 60335-2-30 which covers the essential requirements of the Electrical Equipment (Safety) Regulations 2016 (S.I.2016/1101) and the EMC standards BS EN 55014-1; BS EN 55014-2; BS EN 61000-3-2 and BS EN 61000-3-3 which covers the essential requirements of the Electromagnetic Compatibility Regulations 2016 (S.I.2016/1091).



This fire complies with the Safety Standards EN 60335-1 and EN 60335-2-30 which covers the essential requirements of the Low Voltage Directive 2014/35/EU and the EMC standards EN 55014-1; EN 55014-2; EN 61000-3-2 and EN 61000-3-3 which covers the essential requirements of the European Electro Magnetic Compatibility 2014/30/EU.



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